

From 1 May 2016 to 28 May 2016

	Short Formed	Cancelled	PPM	On Time	CaSL
Northern	1464 (2.2%)	895 (1.3%)	93.4%	76.1%	1.5%

Our Service Group Performance

	Short Formed	Cancelled	PPM	On Time	CaSL	30-59	60-119	119+
Tyne, Tees & Wear	39 0.8%	38 0.8%	95.7%	4247 86.3%	0.9%	5 0.1%	0 0%	0 0%
Lancashire & Cumbria Local	17 0.4%	78 2.0%	91.1%	2904 73.9%	2.2%	9 0.2%	1 0%	0 0%
West & North Yorkshire Inter Urban	306 4.1%	67 0.9%	94.0%	5877 77.6%	1.1%	15 0.2%	0 0%	0 0%
West & North Yorkshire Local	226 1.7%	100 0.8%	96.3%	11350 85.9%	0.8%	11 0.1%	0 0%	0 0%
South & East Yorkshire Inter Urban	46 1.0%	35 0.8%	93.9%	3478 80.5%	0.9%	3 0.1%	1 0%	0 0%
South & East Yorkshire	185 3.5%	61 1.2%	91.7%	3486 68.8%	1.4%	9 0.2%	0 0%	0 0%
North Manchester	186 3.2%	142 2.4%	91.0%	4350 73.1%	2.5%	3 0.1%	2 0%	0 0%
Merseyrail City Lines	57 1.0%	137 2.3%	92.0%	4414 75.0%	2.6%	13 0.2%	3 0.1%	0 0%
South Manchester	81 0.7%	91 0.8%	94.3%	7811 69.3%	0.9%	11 0.1%	0 0%	0 0%
Lancashire & Cumbria Inter Urban	321 6.5%	146 3.0%	88.4%	3043 63.0%	3.1%	4 0.1%	0 0%	0 0%

Unfortunately things don't always go to plan. The following incidents caused significant delays and cancellations:

5 May	track based fault - Huyton
9 May	lineside fire - Frizinghall
14 May	timetable issue - Stalybridge
21 May	signalling fault - Preston
23 May	trespasser on the line - Manchester Piccadilly

The above incidents had a combined impact of 159 cancellations, 294 PPM failures, 5099 minutes delay and resulted in disruption to 544 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
Cancelled	Services subject to cancellation (full/part)
PPM	Services arriving at destination within 4 minutes 59 seconds of the planned arrival time
On Time	Services arriving at destination early or within 59 seconds of the planned arrival time
CaSL	Services subject to cancellation (full/part) or greater than 29 minutes late at destination
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
119+	Services arriving at the planned destination greater than 119 minutes late