

From 26 June 2016 to 23 July 2016

	Short Formed	Cancelled	PPM	On Time	CaSL
Northern	970 (1.5%)	1037 (1.5%)	92.6%	74.3%	1.7%

Our Service Group Performance

	Short Formed	Cancelled	PPM	On Time	CaSL	30-59	60-119	119+
Tyne, Tees & Wear	31 0.6%	91 1.8%	93.8%	4088 82.9%	2.0%	6 0.1%	1 0%	0 0%
Lancashire & Cumbria Local	48 1.3%	72 1.8%	90.8%	2801 71.7%	2.0%	8 0.2%	0 0%	0 0%
West & North Yorkshire Inter Urban	253 3.3%	89 1.2%	92.6%	5744 74.6%	1.4%	20 0.3%	1 0%	0 0%
West & North Yorkshire Local	183 1.4%	98 0.7%	96.0%	11203 84.8%	0.8%	8 0.1%	0 0%	0 0%
South & East Yorkshire Inter Urban	41 0.9%	82 1.9%	91.8%	3364 77.5%	2.4%	22 0.5%	1 0%	0 0%
South & East Yorkshire	125 2.4%	75 1.5%	91.4%	3558 69.6%	1.7%	14 0.3%	0 0%	0 0%
North Manchester	135 2.1%	162 2.7%	90.4%	4185 71.0%	2.9%	5 0.1%	1 0%	0 0%
Merseyrail City Lines	54 0.9%	95 1.6%	93.3%	4398 74.8%	1.8%	10 0.2%	1 0%	0 0%
South Manchester	73 0.7%	144 1.3%	92.5%	7508 66.7%	1.4%	9 0.1%	2 0%	0 0%
Lancashire & Cumbria Inter Urban	27 0.5%	129 2.6%	88.0%	3129 62.2%	2.7%	8 0.2%	1 0%	1 0%

Unfortunately things don't always go to plan. The following incidents caused significant delays and cancellations:

8 July	track circuit failure - Hull
11 July	points failure - Manchester
11 July	signalling power failure - York
18 July	tree on the line - Manchester
20 July	lightning strike - Newcastle

The above incidents had a combined impact of 153 cancellations, 274 PPM failures, 4082 minutes delay and resulted in disruption to 616 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
Cancelled	Services subject to cancellation (full/part)
PPM	Services arriving at destination within 4 minutes 59 seconds of the planned arrival time
On Time	Services arriving at destination early or within 59 seconds of the planned arrival time
CaSL	Services subject to cancellation (full/part) or greater than 29 minutes late at destination
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
119+	Services arriving at the planned destination greater than 119 minutes late