

From 21 August 2016 to 17 September 2016

	Short Formed	Cancelled	PPM	On Time	CaSL
Northern	931 (1.4%)	1056 (1.6%)	92.5%	74.1%	1.7%

Our Service Group Performance

	Short Formed	Cancelled	PPM	On Time	CaSL	30-59	60-119	119+
Tyne, Tees & Wear	8 0.2%	47 1.0%	94.6%	4129 83.9%	1.1%	8 0.2%	1 0%	0 0%
Lancashire & Cumbria Local	68 1.8%	125 3.2%	87.7%	2692 68.7%	3.5%	11 0.3%	1 0%	0 0%
West & North Yorkshire Inter Urban	175 2.3%	68 0.9%	93.3%	5807 75.3%	1.1%	15 0.2%	2 0%	0 0%
West & North Yorkshire Local	140 1.1%	102 0.8%	96.0%	11178 84.6%	0.9%	16 0.1%	0 0%	1 0%
South & East Yorkshire Inter Urban	68 1.6%	25 0.6%	94.7%	3434 78.8%	0.7%	6 0.1%	1 0%	0 0%
South & East Yorkshire	93 1.8%	76 1.5%	91.7%	3601 70.5%	1.9%	17 0.3%	4 0.1%	0 0%
North Manchester	135 2.3%	163 2.8%	90.9%	4241 71.7%	2.9%	6 0.1%	1 0%	0 0%
Merseyrail City Lines	52 0.9%	93 1.6%	92.1%	4226 72.0%	1.7%	5 0.1%	0 0%	0 0%
South Manchester	94 0.9%	158 1.4%	92.6%	7550 67.0%	1.5%	11 0.1%	2 0%	0 0%
Lancashire & Cumbria Inter Urban	98 2.0%	199 3.9%	85.5%	3071 60.7%	4.1%	9 0.2%	1 0.02%	1 0.02%

Unfortunately things don't always go to plan. The following incidents caused significant delays and cancellations:

23 August	train fault - Apperley
10 September	track circuit failure - Heald Green
15 September	radio communications failure - Nationwide
10 September	track damage - Heald Green
22 August	track circuit failure - Garstang

The above incidents had a combined impact of 144 cancellations, 273 PPM failures, 3230 minutes delay and resulted in disruption to 538 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
Cancelled	Services subject to cancellation (full/part)
PPM	Services arriving at destination within 4 minutes 59 seconds of the planned arrival time
On Time	Services arriving at destination early or within 59 seconds of the planned arrival time
CaSL	Services subject to cancellation (full/part) or greater than 29 minutes late at destination
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
119+	Services arriving at the planned destination greater than 119 minutes late