

From 16 October 2016 to 12 November 2016

	Short Formed	Cancelled	PPM	On Time	CaSL
Northern	1407 (2.1%)	944 (1.4%)	88.6%	63.4%	1.6%

Our Service Group Performance

	Short Formed	Cancelled	PPM	On Time	CaSL	30-59	60-119	119+
Tyne, Tees & Wear	46 0.9%	66 1.3%	93.9%	3899 79.2%	1.5%	8 0.2%	0 0%	0 0%
Lancashire & Cumbria Local	52 1.4%	75 1.9%	87.5%	2505 64.3%	2.2%	10 0.3%	0 0%	0 0%
West & North Yorkshire Inter Urban	291 3.8%	96 1.2%	85.9%	4524 58.8%	1.6%	25 0.3%	2 0%	2 0%
West & North Yorkshire Local	227 1.7%	153 1.2%	92.8%	9468 71.7%	1.2%	5 0%	1 0%	0 0%
South & East Yorkshire Inter Urban	63 1.4%	64 1.5%	89.6%	2939 67.0%	2.0%	20 0.5%	3 0.1%	0 0%
South & East Yorkshire	263 5.0%	83 1.6%	84.7%	2894 57.0%	1.9%	13 0.3%	3 0.1%	0 0%
North Manchester	199 3.4%	94 1.6%	88.6%	3975 67.4%	1.7%	7 0.1%	0 0%	0 0%
Merseyrail City Lines	77 1.4%	52 0.9%	88.8%	3750 64.8%	1.0%	6 0.1%	0 0%	0 0%
South Manchester	118 1.1%	144 1.3%	86.4%	5766 52.0%	1.5%	18 0.2%	2 0%	0 0%
Lancashire & Cumbria Inter Urban	71 1.4%	117 2.3%	84.6%	2760 54.8%	2.5%	9 0.2%	1 0%	1 0%

Unfortunately things don't always go to plan. The following incidents caused significant delays and cancellations:

17 October	another operator's train fault - Manchester Piccadilly
27 October	person struck by train - Leeds North West
27 October	autumnal conditions - Leeds to Wakefield
3 November	person struck by train - Greenfield
4 November	track circuit failure - Settle

The above incidents had a combined impact of 45 cancellations, 289 PPM failures, 4485 minutes delay and resulted in disruption to 615 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
Cancelled	Services subject to cancellation (full/part)
PPM	Services arriving at destination within 4 minutes 59 seconds of the planned arrival time
On Time	Services arriving at destination early or within 59 seconds of the planned arrival time
CaSL	Services subject to cancellation (full/part) or greater than 29 minutes late at destination
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
119+	Services arriving at the planned destination greater than 119 minutes late