

From 13 November 2016 to 10 December 2016

	Short Formed	Cancelled	PPM	On Time	CaSL
Northern	1756 (2.7%)	1859 (2.8%)	82.1%	54.8%	3.2%

Our Service Group Performance

	Short Formed	Cancelled	PPM	On Time	CaSL	30-59	60-119	119+
Tyne, Tees & Wear	54 1.1%	88 1.8%	90.3%	3545 72.5%	2.0%	8 0.2%	0 0%	0 0%
Lancashire & Cumbria Local	25 0.7%	153 4.1%	85.0%	2340 62.7%	4.3%	7 0.2%	1 0%	0 0%
West & North Yorkshire Inter Urban	421 5.6%	165 2.1%	78.8%	3791 49.2%	2.9%	51 0.7%	5 0.1%	0 0%
West & North Yorkshire Local	281 2.1%	167 1.3%	87.8%	8236 62.4%	1.5%	24 0.2%	5 0%	0 0%
South & East Yorkshire Inter Urban	79 1.8%	82 1.9%	86.8%	2743 63.2%	2.2%	9 0.2%	4 0.1%	0 0%
South & East Yorkshire	297 5.7%	95 1.9%	80.3%	2503 49.3%	2.5%	31 0.6%	1 0%	0 0%
North Manchester	285 4.9%	308 5.1%	77.8%	3167 52.1%	5.4%	18 0.3%	0 0%	0 0%
Merseyrail City Lines	64 1.1%	258 4.4%	79.9%	3309 56.2%	4.7%	19 0.3%	0 0%	0 0%
South Manchester	134 1.3%	209 1.9%	80.3%	4818 44.0%	2.1%	16 0.1%	7 0.1%	0 0%
Lancashire & Cumbria Inter Urban	116 2.4%	334 6.6%	72.0%	2215 43.9%	7.7%	47 0.9%	5 0.1%	5 0.1%

Unfortunately things don't always go to plan. The following incidents caused significant delays and cancellations:

19 November	another operator's train failure - Slaithwaite
21 November	person struck by train - Lostock
21 November	points failure - Meadowhall
24 November	track circuit failure - Liverpool
28 November	overrunning engineering works - Salford

The above incidents had a combined impact of 196 cancellations, 494 PPM failures, 8156 minutes delay and resulted in disruption to 960 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
Cancelled	Services subject to cancellation (full/part)
PPM	Services arriving at destination within 4 minutes 59 seconds of the planned arrival time
On Time	Services arriving at destination early or within 59 seconds of the planned arrival time
CaSL	Services subject to cancellation (full/part) or greater than 29 minutes late at destination
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
119+	Services arriving at the planned destination greater than 119 minutes late