

From 11 December 2016 to 7 January 2017

	Short Formed	Cancelled	PPM	On Time	CaSL
Northern	1328 (2.2%)	1258 (2.0%)	89.9%	67.9%	2.2%

Our Service Group Performance

	Short Formed	Cancelled	PPM	On Time	CaSL	30-59	60-119	119+
Tyne, Tees & Wear	24 0.5%	70 1.6%	94.4%	3637 81.3%	1.9%	9 0.2%	4 0.1%	0 0%
Lancashire & Cumbria Local	21 0.6%	141 3.9%	88.2%	2526 70.4%	4.3%	13 0.4%	0 0%	0 0%
West & North Yorkshire Inter Urban	310 4.4%	111 1.5%	90.3%	4971 69.0%	1.8%	16 0.2%	0 0%	0 0%
West & North Yorkshire Local	183 1.5%	129 1.0%	94.9%	9919 80.4%	1.2%	12 0.1%	0 0%	2 0%
South & East Yorkshire Inter Urban	50 1.2%	16 0.4%	94.1%	3102 76.4%	0.5%	5 0.1%	0 0%	0 0%
South & East Yorkshire	178 3.6%	72 1.5%	88.2%	2999 63.2%	1.8%	11 0.2%	2 0%	0 0%
North Manchester	206 3.9%	145 2.6%	86.6%	3416 62.0%	2.8%	10 0.2%	0 0%	0 0%
Merseyrail City Lines	79 1.6%	111 2.1%	87.2%	3268 62.9%	2.4%	12 0.2%	0 0%	0 0%
South Manchester	162 1.5%	206 1.9%	87.6%	5956 54.3%	2.1%	19 0.2%	4 0%	0 0%
Lancashire & Cumbria Inter Urban	115 2.6%	257 5.5%	82.7%	2778 59.8%	5.9%	15 0.3%	0 0%	0 0%

Unfortunately things don't always go to plan. The following incidents caused significant delays and cancellations:

12 December	another operator's train failure - Manchester Piccadilly
13 December	track circuit failure - Ashburys
14 December	track circuit failure - Levenshulme
27 December	vandalism of overhead lines - Steeton & Silsden
28 December	track circuit failure - Manchester Oxford Road

The above incidents had a combined impact of 58 cancellations, 347 PPM failures, 5124 minutes delay and resulted in disruption to 571 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
Cancelled	Services subject to cancellation (full/part)
PPM	Services arriving at destination within 4 minutes 59 seconds of the planned arrival time
On Time	Services arriving at destination early or within 59 seconds of the planned arrival time
CaSL	Services subject to cancellation (full/part) or greater than 29 minutes late at destination
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
119+	Services arriving at the planned destination greater than 119 minutes late