

From 8 January 2017 to 4 February 2017

	Short Formed	Cancelled	PPM	On Time	CaSL
Northern	1315 (2.0%)	1036 (1.5%)	91.6%	70.6%	1.7%

Our Service Group Performance

	Short Formed	Cancelled	PPM	On Time	CaSL	30-59	60-119	119+
Tyne, Tees & Wear	21 0.4%	40 0.8%	96.4%	4166 85.3%	0.9%	4 0.1%	0 0%	0 0%
Lancashire & Cumbria Local	23 0.6%	62 1.6%	92.4%	2816 74.7%	1.8%	4 0.1%	0 0%	0 0%
West & North Yorkshire Inter Urban	330 4.4%	112 1.5%	91.0%	5478 71.1%	1.7%	14 0.2%	3 0%	0 0%
West & North Yorkshire Local	130 1.0%	222 1.7%	93.1%	10325 78.2%	2.0%	34 0.3%	4 0%	0 0%
South & East Yorkshire Inter Urban	53 1.2%	50 1.2%	94.9%	3534 81.4%	1.4%	8 0.2%	2 0%	0 0%
South & East Yorkshire	117 2.2%	39 0.8%	93.0%	3653 72.0%	1.0%	9 0.2%	2 0%	0 0%
North Manchester	316 5.4%	149 2.5%	89.6%	3943 65.2%	2.7%	14 0.2%	0 0%	0 0%
Merseyrail City Lines	80 1.4%	122 2.1%	88.3%	3802 65.4%	2.2%	5 0.1%	0 0%	0 0%
South Manchester	173 1.6%	128 1.1%	89.9%	6284 56.0%	1.3%	12 0.1%	1 0%	1 0%
Lancashire & Cumbria Inter Urban	72 1.5%	112 2.3%	89.1%	3289 66.6%	2.5%	8 0.2%	3 0.1%	3 0.1%

Unfortunately things don't always go to plan. The following incidents caused significant delays and cancellations:

9 January	lineside equipment failure - Salford
11 January	object on overhead line equipment - Apperley Bridge
11 January	tree on the line - Hebden Bridge
11 January	object on overhead line equipment - Bingley
18 January	freight train failure - Heald Green

The above incidents had a combined impact of 147 cancellations, 359 PPM failures, 5739 minutes delay and resulted in disruption to 647 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
Cancelled	Services subject to cancellation (full/part)
PPM	Services arriving at destination within 4 minutes 59 seconds of the planned arrival time
On Time	Services arriving at destination early or within 59 seconds of the planned arrival time
CaSL	Services subject to cancellation (full/part) or greater than 29 minutes late at destination
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
119+	Services arriving at the planned destination greater than 119 minutes late