

From 5 February 2017 to 4 March 2017

	Short Formed	Cancelled	PPM	On Time	CaSL
Northern	1411 (2.2%)	1632 (2.5%)	91.1%	71.3%	2.7%

Our Service Group Performance

	Short Formed	Cancelled	PPM	On Time	CaSL	30-59	60-119	119+
Tyne, Tees & Wear	11 0.2%	87 1.8%	94.1%	3968 81.3%	2.2%	16 0.3%	3 0.1%	0 0%
Lancashire & Cumbria Local	33 0.9%	100 2.6%	90.6%	2775 73.0%	3.0%	14 0.4%	1 0%	0 0%
West & North Yorkshire Inter Urban	297 3.9%	82 1.1%	92.6%	5763 74.9%	1.2%	12 0.2%	2 0%	0 0%
West & North Yorkshire Local	204 1.5%	91 0.7%	96.0%	10973 83.0%	0.8%	11 0.1%	5 0%	0 0%
South & East Yorkshire Inter Urban	64 1.5%	62 1.4%	94.0%	3526 81.2%	1.7%	8 0.2%	2 0%	0 0%
South & East Yorkshire	188 3.5%	79 1.5%	91.3%	3611 70.8%	1.8%	10 0.2%	1 0%	0 0%
North Manchester	215 3.7%	185 3.1%	89.2%	4012 66.9%	3.5%	20 0.3%	6 0.1%	1 0%
Merseyrail City Lines	178 3.5%	490 8.8%	82.0%	3355 60.3%	9.4%	27 0.5%	4 0.1%	0 0%
South Manchester	135 1.3%	219 2.0%	90.1%	6404 57.7%	2.2%	18 0.2%	2 0%	0 0%
Lancashire & Cumbria Inter Urban	86 1.8%	237 5.0%	84.8%	3034 63.6%	5.5%	22 0.5%	5 0.1%	5 0.1%

Unfortunately things don't always go to plan. The following incidents caused significant delays and cancellations:

7 February	person struck by train - Preston
7 February	freight train failure - Levenshulme
17 February	freight train failure - Dore
23 February	storm Doris - network wide
28 February	collapsed retaining wall - Liverpool

The above incidents had a combined impact of 623 cancellations, 816 PPM failures, 6475 minutes delay and resulted in disruption to 1094 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
Cancelled	Services subject to cancellation (full/part)
PPM	Services arriving at destination within 4 minutes 59 seconds of the planned arrival time
On Time	Services arriving at destination early or within 59 seconds of the planned arrival time
CaSL	Services subject to cancellation (full/part) or arriving 30 minutes late or more at destination
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
119+	Services arriving at the planned destination greater than 119 minutes late