

From 5 March 2017 to 31 March 2017

	Short Formed	Cancelled	PPM	On Time	CaSL
Northern	1177 (1.9%)	960 (1.5%)	92.7%	73.7%	1.7%

Our Service Group Performance

	Short Formed	Cancelled	PPM	On Time	CaSL	30-59	60-119	119+
Tyne, Tees & Wear	16 0.3%	33 0.7%	96.1%	3792 83.3%	0.8%	1 0%	1 0%	0 0%
Lancashire & Cumbria Local	14 0.4%	86 2.4%	91.6%	2598 73.9%	2.7%	8 0.2%	2 0.1%	0 0%
West & North Yorkshire Inter Urban	289 4.1%	112 1.6%	92.2%	5362 74.6%	1.8%	15 0.2%	2 0%	0 0%
West & North Yorkshire Local	161 1.3%	144 1.2%	94.5%	10198 82.1%	1.4%	25 0.2%	7 0.1%	0 0%
South & East Yorkshire Inter Urban	51 1.2%	58 1.4%	94.8%	3402 84.0%	1.7%	8 0.2%	2 0%	0 0%
South & East Yorkshire	130 2.6%	38 0.8%	93.1%	3518 73.9%	1.1%	10 0.2%	2 0%	0 0%
North Manchester	182 3.3%	118 2.1%	91.2%	3952 70.0%	2.2%	7 0.1%	0 0%	0 0%
Merseyrail City Lines	142 2.8%	148 2.8%	89.2%	3585 67.2%	2.9%	3 0.1%	2 0%	0 0%
South Manchester	86 0.9%	94 0.9%	92.6%	6393 61.8%	1.1%	16 0.2%	6 0.1%	0 0%
Lancashire & Cumbria Inter Urban	106 2.3%	129 2.8%	89.5%	3195 69.1%	2.9%	4 0.1%	2 0%	2 0%

Unfortunately things don't always go to plan. The following incidents caused significant delays and cancellations:

7 March	landslip - Halifax
13 March	points failure - Heald Green
14 March	object on the overhead line - Bingley
20 March	signalling failure - Preston
24 March	points failure - Heald Green

The above incidents had a combined impact of 138 cancellations, 271 PPM failures, 4020 minutes delay and resulted in disruption to 480 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
Cancelled	Services subject to cancellation (full/part)
PPM	Services arriving at destination within 4 minutes 59 seconds of the planned arrival time
On Time	Services arriving at destination early or within 59 seconds of the planned arrival time
CaSL	Services subject to cancellation (full/part) or arriving 30 minutes late or more at destination
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
119+	Services arriving at the planned destination greater than 119 minutes late