

From 1 April 2017 to 29 April 2017

	Short Formed	Cancelled	PPM	On Time	CaSL
Northern	1091 (1.7%)	933 (1.4%)	92.7%	73.9%	1.6%

Our Service Group Performance

	Short Formed	Cancelled	PPM	On Time	CaSL	30-59	60-119	119+
Tyne, Tees & Wear	16 0.3%	38 0.8%	95.8%	4138 85.4%	0.9%	5 0.1%	0 0%	0 0%
Lancashire & Cumbria Local	94 2.6%	84 2.3%	91.4%	2726 73.6%	2.6%	11 0.3%	0 0%	0 0%
West & North Yorkshire Inter Urban	208 2.7%	89 1.2%	92.7%	5810 75.9%	1.4%	15 0.2%	3 0%	0 0%
West & North Yorkshire Local	114 0.9%	76 0.6%	96.2%	11041 84.1%	0.6%	5 0%	2 0%	0 0%
South & East Yorkshire Inter Urban	42 1.0%	76 1.8%	94.0%	3532 83.0%	2.1%	14 0.3%	0 0%	0 0%
South & East Yorkshire	109 2.1%	46 0.9%	93.0%	3672 73.0%	1.0%	5 0.1%	0 0%	0 0%
North Manchester	163 2.8%	97 1.6%	91.0%	4172 69.9%	1.9%	18 0.3%	0 0%	0 0%
Merseyrail City Lines	149 2.6%	126 2.2%	89.4%	3923 67.2%	2.3%	9 0.2%	1 0%	0 0%
South Manchester	130 1.2%	152 1.4%	91.5%	6838 61.3%	1.8%	41 0.4%	5 0%	0 0%
Lancashire & Cumbria Inter Urban	66 1.3%	149 3.1%	88.7%	3271 67.2%	3.4%	14 0.3%	1 0%	1 0%

Unfortunately things don't always go to plan. The following incidents caused significant delays and cancellations:

3 April	signalling fault - Manchester Piccadilly
4 April	unsafe lineside building - Earlestown
14 April	track circuit failure - Manchester Piccadilly
14 April	track based fault - Deansgate
25 April	track circuit failure - Lostock Junction

The above incidents had a combined impact of 141 cancellations, 428 PPM failures, 8777 minutes delay and resulted in disruption to 734 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
Cancelled	Services subject to cancellation (full/part)
PPM	Services arriving at destination within 4 minutes 59 seconds of the planned arrival time
On Time	Services arriving at destination early or within 59 seconds of the planned arrival time
CaSL	Services subject to cancellation (full/part) or arriving 30 minutes late or more at destination
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
119+	Services arriving at the planned destination greater than 119 minutes late