

# From 28 May 2017 to 24 June 2017

	Short Formed	Cancelled	PPM	On Time	CaSL
<b>Northern</b>	1599 (2.4%)	1226 (1.8%)	90.9%	70.6%	2.0%

## Our Service Group Performance

	Short Formed	Cancelled	PPM	On Time	CaSL	30-59	60-119	119+
Tyne, Tees & Wear	12 0.2%	66 1.3%	93.3%	4046 82.2%	1.5%	7 0.1%	0 0%	0 0%
Lancashire & Cumbria Local	17 0.5%	83 2.1%	90.3%	2830 73.1%	2.4%	8 0.2%	2 0.1%	0 0%
West & North Yorkshire Inter Urban	367 5.0%	170 2.2%	90.1%	5399 71.2%	2.5%	19 0.3%	2 0%	0 0%
West & North Yorkshire Local	233 1.8%	175 1.3%	95.1%	10883 82.4%	1.4%	14 0.1%	1 0%	0 0%
South & East Yorkshire Inter Urban	59 1.3%	32 0.7%	93.4%	3521 81.0%	1.1%	16 0.4%	0 0%	0 0%
South & East Yorkshire	177 3.4%	97 1.9%	91.5%	3573 69.9%	2.1%	6 0.1%	4 0.1%	0 0%
North Manchester	320 5.6%	116 2.0%	88.2%	3768 64.3%	2.1%	5 0.1%	0 0%	0 0%
Merseyrail City Lines	90 1.6%	138 2.3%	87.5%	3804 64.7%	2.5%	10 0.2%	1 0%	0 0%
South Manchester	184 1.7%	215 1.9%	89.5%	6426 57.2%	2.1%	20 0.2%	3 0%	1 0%
Lancashire & Cumbria Inter Urban	140 2.8%	134 2.7%	86.0%	3037 61.7%	2.9%	10 0.2%	1 0%	1 0%

Unfortunately things don't always go to plan. The following incidents caused significant delays and cancellations:

28 May	ongoing points issues - Heald Green
5 June	tree on the line - Mytholmroyd
7 June	overhead line dewirement - Heald Green
9 June	points failure - Edge Hill
19 June	points failure - Levenshulme

The above incidents had a combined impact of 158 cancellations, 372 PPM failures, 4804 minutes delay and resulted in disruption to 817 Northern services.

### Definitions

Short Formed	Services run with less than planned capacity
Cancelled	Services subject to cancellation (full/part)
PPM	Services arriving at destination within 4 minutes 59 seconds of the planned arrival time
On Time	Services arriving at destination early or within 59 seconds of the planned arrival time
CaSL	Services subject to cancellation (full/part) or arriving 30 minutes late or more at destination
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
119+	Services arriving at the planned destination greater than 119 minutes late