

From 30 April 2017 to 27 May 2017

	Short Formed	Cancelled	PPM	On Time	CaSL
Northern	1638 (2.5%)	1512 (2.3%)	90.6%	71.0%	2.5%

Our Service Group Performance

	Short Formed	Cancelled	PPM	On Time	CaSL	30-59	60-119	119+
Tyne, Tees & Wear	16 0.3%	43 0.9%	95.8%	4202 85.4%	0.9%	0 0%	1 0%	0 0%
Lancashire & Cumbria Local	52 1.4%	97 2.5%	88.8%	2726 71.3%	2.8%	9 0.2%	1 0%	1 0%
West & North Yorkshire Inter Urban	268 3.7%	148 2.0%	90.5%	5304 70.9%	2.4%	27 0.4%	5 0.1%	0 0%
West & North Yorkshire Local	238 1.8%	123 0.9%	94.7%	10765 81.5%	1.0%	13 0.1%	2 0%	0 0%
South & East Yorkshire Inter Urban	56 1.3%	47 1.1%	94.6%	3581 82.0%	1.2%	3 0.1%	3 0.1%	0 0%
South & East Yorkshire	85 1.6%	66 1.3%	92.2%	3633 71.6%	1.4%	5 0.1%	1 0%	0 0%
North Manchester	350 6.7%	361 6.4%	83.6%	3586 63.6%	6.7%	19 0.3%	0 0%	0 0%
Merseyrail City Lines	262 4.7%	232 4.0%	86.0%	3729 64.4%	4.1%	5 0.1%	2 0%	1 0%
South Manchester	153 1.4%	171 1.5%	90.8%	6675 59.4%	1.7%	9 0.1%	5 0%	1 0%
Lancashire & Cumbria Inter Urban	194 3.9%	224 4.6%	83.3%	2970 60.7%	5.3%	33 0.7%	1 0%	1 0%

Unfortunately things don't always go to plan. The following incidents caused significant delays and cancellations:

2 May	person struck by train - Gorton
3 May	track based fault - Deansgate
22 May	overhead line damage - Leeds
22 May	train coupling fault - Leeds
23 May	security incident - Manchester Victoria

The above incidents had a combined impact of 716 cancellations, 955 PPM failures, 9,508 minutes delay and resulted in disruption to 2,116 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
Cancelled	Services subject to cancellation (full/part)
PPM	Services arriving at destination within 4 minutes 59 seconds of the planned arrival time
On Time	Services arriving at destination early or within 59 seconds of the planned arrival time
CaSL	Services subject to cancellation (full/part) or arriving 30 minutes late or more at destination
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
119+	Services arriving at the planned destination greater than 119 minutes late