

From 25 June 2017 to 22 July 2017

	Short Formed	Cancelled	PPM	On Time	CaSL
Northern	1345 (2.1%)	889 (1.4%)	92.0%	71.6%	1.5%

Our Service Group Performance

	Short Formed	Cancelled	PPM	On Time	CaSL	30-59	60-119	119+
Tyne, Tees & Wear	27 0.6%	62 1.3%	94.3%	3915 83.9%	1.5%	9 0.2%	0 0%	0 0%
Lancashire & Cumbria Local	47 1.4%	82 2.3%	89.9%	2495 69.9%	2.4%	5 0.1%	0 0%	0 0%
West & North Yorkshire Inter Urban	304 4.3%	62 0.9%	93.2%	5312 73.8%	0.9%	6 0.1%	0 0%	0 0%
West & North Yorkshire Local	220 1.7%	75 0.6%	96.5%	10503 83.4%	0.6%	3 0%	2 0%	0 0%
South & East Yorkshire Inter Urban	55 1.4%	59 1.5%	93.7%	3233 79.7%	1.8%	13 0.3%	3 0.1%	0 0%
South & East Yorkshire	150 2.9%	114 2.3%	89.8%	3380 69.1%	2.6%	11 0.2%	3 0.1%	0 0%
North Manchester	264 4.7%	134 2.3%	88.0%	3779 64.5%	2.5%	8 0.1%	2 0%	0 0%
Merseyrail City Lines	78 1.4%	68 1.2%	90.1%	3783 68.3%	1.4%	10 0.2%	1 0%	0 0%
South Manchester	109 1.0%	109 1.0%	91.4%	6221 58.6%	1.1%	8 0.1%	1 0%	0 0%
Lancashire & Cumbria Inter Urban	91 1.9%	124 2.7%	87.6%	2944 63.6%	2.9%	10 0.2%	1 0%	1 0%

Unfortunately things don't always go to plan. The following incidents caused significant delays and cancellations:

27 June	overrunning engineering works - Lostock
10 July	signalling system fault - Salford Crescent
11 July	Northern train failure - Salford Crescent
12 July	vandalism to signalling equipment - Meadowhall
17 July	signalling system fault - Kearsley

The above incidents had a combined impact of 99 cancellations, 264 PPM failures, 4707 minutes delay and resulted in disruption to 696 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
Cancelled	Services subject to cancellation (full/part)
PPM	Services arriving at destination within 4 minutes 59 seconds of the planned arrival time
On Time	Services arriving at destination early or within 59 seconds of the planned arrival time
CaSL	Services subject to cancellation (full/part) or arriving 30 minutes late or more at destination
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
119+	Services arriving at the planned destination greater than 119 minutes late