

# From 23 July 2017 to 19 August 2017

	Short Formed	Cancelled	PPM	On Time	CaSL
<b>Northern</b>	1172 (1.8%)	1096 (1.6%)	91.4%	70.6%	1.8%

## Our Service Group Performance

	Short Formed	Cancelled	PPM	On Time	CaSL	30-59	60-119	119+
Tyne, Tees & Wear	12 0.2%	37 0.8%	94.3%	4035 82.0%	0.8%	4 0.1%	0 0%	0 0%
Lancashire & Cumbria Local	40 1.1%	115 3.0%	85.1%	2479 64.5%	3.4%	12 0.3%	4 0.1%	0 0%
West & North Yorkshire Inter Urban	241 3.2%	104 1.4%	91.2%	5473 72.1%	1.6%	15 0.2%	3 0%	0 0%
West & North Yorkshire Local	155 1.2%	126 1.0%	96.1%	11088 84.3%	1.1%	17 0.1%	2 0%	0 0%
South & East Yorkshire Inter Urban	51 1.2%	48 1.1%	94.5%	3536 80.4%	1.3%	5 0.1%	2 0%	0 0%
South & East Yorkshire	151 2.9%	60 1.2%	91.5%	3506 68.8%	1.2%	3 0.1%	0 0%	0 0%
North Manchester	211 3.8%	144 2.5%	86.4%	3584 61.8%	2.8%	16 0.3%	1 0%	0 0%
Merseyrail City Lines	75 1.3%	117 2.0%	89.4%	3808 65.2%	2.1%	7 0.1%	1 0%	0 0%
South Manchester	89 0.8%	129 1.1%	91.8%	6594 58.5%	1.3%	14 0.1%	4 0%	0 0%
Lancashire & Cumbria Inter Urban	147 3.0%	216 4.4%	85.3%	3101 63.1%	4.6%	8 0.2%	1 0%	1 0%

Unfortunately things don't always go to plan. The following incidents caused significant delays and cancellations:

25 July	person struck by train - Leyland
1 August	train fault - Burley in Wharfedale
14 August	engineering work - Darwen
18 August	signalling system fault - New Mills Central
18 August	animals on the line - New Pudsey

The above incidents had a combined impact of 157 cancellations, 370 PPM failures, 5,318 minutes delay and resulted in disruption to 567 Northern services.

### Definitions

Short Formed	Services run with less than planned capacity
Cancelled	Services subject to cancellation (full/part)
PPM	Services arriving at destination within 4 minutes 59 seconds of the planned arrival time
On Time	Services arriving at destination early or within 59 seconds of the planned arrival time
CaSL	Services subject to cancellation (full/part) or arriving 30 minutes late or more at destination
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
119+	Services arriving at the planned destination greater than 119 minutes late