

From 17 September 2017 to 14 October 2017

	Short Formed	Cancelled	PPM	On Time	CaSL
Northern	1357 (2.2%)	1320 (2.1%)	87.7%	63.2%	2.2%

Our Service Group Performance

	Short Formed	Cancelled	PPM	On Time	CaSL	30-59	60-119	119+
Tyne, Tees & Wear	53 1.1%	51 1.1%	93.6%	3733 79.6%	1.2%	6 0.1%	1 0%	0 0%
Lancashire & Cumbria Local	64 1.8%	125 3.5%	84.4%	2196 60.9%	3.8%	10 0.3%	2 0.1%	0 0%
West & North Yorkshire Inter Urban	307 4.3%	125 1.7%	86.5%	4569 62.1%	2.0%	20 0.3%	2 0%	0 0%
West & North Yorkshire Local	148 1.2%	85 0.7%	93.5%	9431 74.5%	0.7%	4 0%	0 0%	0 0%
South & East Yorkshire Inter Urban	53 1.3%	48 1.2%	93.0%	3109 75.4%	1.2%	3 0.1%	0 0%	0 0%
South & East Yorkshire	135 2.7%	67 1.4%	87.9%	3015 61.6%	1.4%	3 0.1%	0 0%	0 0%
North Manchester	274 4.8%	183 3.1%	83.0%	3286 55.4%	3.3%	6 0.1%	3 0.1%	1 0%
Merseyrail City Lines	83 1.9%	138 3.0%	85.5%	2830 61.8%	3.2%	7 0.2%	1 0%	0 0%
South Manchester	124 1.2%	262 2.4%	85.0%	5251 48.7%	2.6%	21 0.2%	2 0%	0 0%
Lancashire & Cumbria Inter Urban	116 2.5%	236 5.0%	80.6%	2611 55.2%	5.2%	12 0.3%	0 0%	0 0%

Unfortunately things don't always go to plan. The following incidents caused significant delays and cancellations:

22 September	speed restriction - Stockport
29 September	signalling fault - Manchester Piccadilly
2 October	trespass - Bolton
2 October	track fault - Bolton
9 October	track fault - Rochdale

The above incidents had a combined impact of 171 cancellations, 428 PPM failures, 6,205 minutes delay and resulted in disruption to 1303 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
Cancelled	Services subject to cancellation (full/part)
PPM	Services arriving at destination within 4 minutes 59 seconds of the planned arrival time
On Time	Services arriving at destination early or within 59 seconds of the planned arrival time
CaSL	Services subject to cancellation (full/part) or arriving 30 minutes late or more at destination
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
119+	Services arriving at the planned destination greater than 119 minutes late

Man drunk causing trouble
at Berryford station

Very **rowdy** on
the 11pm train.
Please send help!

Teens vandalising
Platform 4 at
Plainfields station



text BRITISH
TRANSPORT
POLICE

61016

Report crime or incidents
on your train
or at your station - discreetly

let's make a difference

In an emergency call **999**

Your first text may incur a small charge depending on your network provider



BRITISH
TRANSPORT
POLICE