

From 10 December 2017 to 6 January 2018

	Short Formed	Cancelled	PPM	Right time at destination	CaSL
Northern	1357 (2.2%)	1529 (2.5%)	85.5%	59.1%	2.8%

Our Service Group Performance

	Short Formed	Cancelled	PPM	Right time at destination	CaSL	30-59	60-119	119+
Tyne, Tees & Wear	53 1.1%	105 2.4%	91.2%	3201 73.2%	2.8%	11 0.3%	5 0.1%	0 0%
Lancashire & Cumbria Local	64 1.8%	175 5.1%	81.4%	2008 58.4%	6.0%	24 0.7%	4 0.1%	2 0.1%
West & North Yorkshire Inter Urban	307 4.3%	105 1.5%	87.1%	4343 62.5%	1.8%	21 0.3%	1 0%	0 0%
West & North Yorkshire Local	148 1.2%	166 1.4%	93.0%	9080 74.6%	1.5%	13 0.1%	2 0%	0 0%
South & East Yorkshire Inter Urban	53 1.3%	54 1.4%	91.5%	2880 72.5%	1.5%	6 0.2%	1 0%	0 0%
South & East Yorkshire	135 2.7%	91 1.9%	87.4%	2807 59.9%	2.1%	8 0.2%	1 0%	0 0%
North Manchester	274 4.8%	203 3.4%	81.2%	3238 54.0%	3.6%	10 0.2%	2 0%	0 0%
Merseyrail City Lines	83 1.9%	168 3.2%	75.0%	1995 37.5%	3.4%	14 0.3%	0 0%	0 0%
South Manchester	124 1.2%	214 2.0%	83.7%	5053 48.3%	2.4%	30 0.3%	7 0.1%	0 0%
Lancashire & Cumbria Inter Urban	116 2.5%	248 5.9%	75.1%	1833 43.4%	6.5%	24 0.6%	3 0.1%	3 0.1%

Unfortunately things don't always go to plan. The following incidents caused significant delays and cancellations:

14 December	signalling issues - Stockport
15 December	track circuit failure - Manchester Piccadilly
15 December	person hit by train - Patricroft
23 December	vandalism - Baildon
3 January	object on the line - Shipley

The above incidents had a combined impact of 161 cancellations, 485 PPM failures, 8,065 minutes delay and resulted in disruption to 723 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
Cancelled	Services subject to cancellation (full/part)
PPM	Services arriving at destination within 4 minutes 59 seconds of the planned arrival time
Right time at destination	Services arriving at destination early or within 59 seconds of the planned arrival time
CaSL	Services subject to cancellation (full/part) or arriving 30 minutes late or more at destination
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
119+	Services arriving at the planned destination greater than 119 minutes late