

From 7 January 2018 to 3 February 2018

	Short Formed	Cancelled	PPM	Right time at destination	CaSL
Northern	1242 (2.0%)	913 (1.4%)	90.5%	66.0%	1.6%

Our Service Group Performance

	Short Formed	Cancelled	PPM	Right time at destination	CaSL	30-59	60-119	119+
Tyne, Tees & Wear	34 0.7%	65 1.4%	93.9%	3633 78.0%	1.4%	1 0%	1 0%	0 0%
Lancashire & Cumbria Local	133 3.6%	48 1.3%	90.7%	2558 70.3%	1.4%	3 0.1%	1 0%	0 0%
West & North Yorkshire Inter Urban	248 3.4%	78 1.1%	90.5%	4928 67.7%	1.3%	13 0.2%	4 0.1%	0 0%
West & North Yorkshire Local	152 1.2%	48 0.4%	96.0%	9958 79.1%	0.4%	3 0%	0 0%	0 0%
South & East Yorkshire Inter Urban	54 1.3%	31 0.8%	93.9%	3063 76.7%	0.9%	4 0.1%	0 0%	0 0%
South & East Yorkshire	115 2.3%	49 1.0%	91.3%	3151 64.6%	1.1%	5 0.1%	2 0%	0 0%
North Manchester	278 4.8%	116 2.0%	86.0%	3537 59.5%	2.2%	15 0.3%	0 0%	0 0%
Merseyrail City Lines	47 0.9%	227 4.1%	79.3%	2519 45.7%	4.4%	13 0.2%	1 0%	0 0%
South Manchester	101 1.0%	126 1.2%	91.0%	6103 57.0%	1.2%	5 0%	0 0%	0 0%
Lancashire & Cumbria Inter Urban	80 1.7%	125 3.1%	85.3%	2303 56.8%	3.3%	7 0.2%	3 0.1%	3 0.1%

Unfortunately things don't always go to plan. The following incidents caused significant delays and cancellations:

7 January	overhead line fault - Liverpool
13 January	points failure - Edge Hill
25 January	bridge strike - Castlefield Junction
29 January	station overrun - Lea Green
30 January	person struck by train - Clifton

The above incidents had a combined impact of 271 cancellations, 509 PPM failures, 5,990 minutes delay and resulted in disruption to 755 Northern services.

Definitions	
Short Formed	Services run with less than planned capacity
Cancelled	Services subject to cancellation (full/part)
PPM	Services arriving at destination within 4 minutes 59 seconds of the planned arrival time
Right time at destination	Services arriving at destination early or within 59 seconds of the planned arrival time
CaSL	Services subject to cancellation (full/part) or arriving 30 minutes late or more at destination
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
119+	Services arriving at the planned destination greater than 119 minutes late