

From 4 March 2018 to 31 March 2018

	Short Formed	Cancelled	PPM	Right time at destination	CaSL
Northern	2154 (3.4%)	1886 (2.9%)	87.5%	63.7%	3.2%

Our Service Group Performance

	Short Formed	Cancelled	PPM	Right time at destination	CaSL	30-59	60-119	119+
Tyne, Tees & Wear	42 0.9%	112 2.3%	92.5%	3752 78.6%	2.5%	5 0.1%	0 0%	0 0%
Lancashire & Cumbria Local	198 4.8%	169 3.9%	87.7%	2909 67.4%	4.2%	11 0.3%	3 0.1%	0 0%
West & North Yorkshire Inter Urban	409 5.6%	199 2.7%	87.1%	4791 64.7%	3.2%	28 0.4%	7 0.1%	0 0%
West & North Yorkshire Local	241 1.9%	116 0.9%	93.3%	9884 77.2%	1.1%	17 0.1%	2 0%	0 0%
South & East Yorkshire Inter Urban	73 1.7%	37 0.9%	92.9%	3197 75.7%	1.1%	8 0.2%	0 0%	0 0%
South & East Yorkshire	172 3.4%	86 1.8%	90.4%	3143 64.1%	2.1%	13 0.3%	2 0%	0 0%
North Manchester	425 7.6%	235 4.0%	82.8%	3428 57.8%	4.2%	12 0.2%	2 0%	0 0%
Merseyrail City Lines	145 2.7%	283 5.0%	77.2%	2493 44.2%	5.4%	22 0.4%	2 0%	0 0%
South Manchester	202 1.9%	338 3.1%	86.5%	5637 51.8%	3.4%	22 0.2%	6 0.1%	0 0%
Lancashire & Cumbria Inter Urban	247 5.2%	311 7.5%	79.0%	2173 52.1%	7.9%	18 0.4%	0 0%	0 0%

Unfortunately things don't always go to plan. The following incidents caused significant delays and cancellations:

2 March	icicles Cowburn tunnel - Chinley
4 March	icicles Summit tunnel - Littleborough
10 March	person struck by train - Roby
12 March	trespass - Manchester Piccadilly
16 March	signal failure - Diggle Jn

The above incidents had a combined impact of 173 cancellations, 429 PPM failures, 5673 minutes delay and resulted in disruption to 811 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
Cancelled	Services subject to cancellation (full/part)
PPM	Services arriving at destination within 4 minutes 59 seconds of the planned arrival time
Right time at destination	Services arriving at destination early or within 59 seconds of the planned arrival time
CaSL	Services subject to cancellation (full/part) or arriving 30 minutes late or more at destination
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
119+	Services arriving at the planned destination greater than 119 minutes late