

From 1 April 2018 to 28 April 2018

	Short Formed	Cancelled	PPM	Right time at destination	CaSL
Northern	2426 (3.7%)	2552 (3.8%)	85.4%	62.1%	4.1%

Our Service Group Performance

	Short Formed	Cancelled	PPM	Right time at destination	CaSL	30-59	60-119	119+
Tyne, Tees & Wear	9 0.2%	148 3.0%	91.8%	3852 77.9%	3.2%	7 0.1%	2 0%	0 0%
Lancashire & Cumbria Local	140 3.5%	255 6.0%	82.5%	2647 62.3%	6.4%	14 0.3%	2 0%	0 0%
West & North Yorkshire Inter Urban	441 5.8%	228 3.0%	85.9%	4917 64.5%	3.3%	23 0.3%	4 0.1%	0 0%
West & North Yorkshire Local	233 1.8%	236 1.8%	91.5%	10048 76.4%	2.0%	21 0.2%	1 0%	0 0%
South & East Yorkshire Inter Urban	70 1.6%	95 2.2%	90.4%	3311 75.0%	2.5%	11 0.2%	3 0.1%	0 0%
South & East Yorkshire	208 3.9%	74 1.4%	89.5%	3280 63.8%	1.7%	12 0.2%	2 0%	0 0%
North Manchester	606 10.0%	275 4.4%	80.4%	3419 55.3%	4.7%	14 0.2%	2 0%	0 0%
Merseyrail City Lines	115 2.1%	384 6.5%	75.5%	2446 41.2%	6.9%	23 0.4%	3 0.1%	0 0%
South Manchester	229 2.1%	208 1.8%	87.6%	6087 54.0%	2.1%	24 0.2%	3 0%	0 0%
Lancashire & Cumbria Inter Urban	375 7.7%	649 13.9%	68.4%	2007 42.9%	14.9%	42 0.9%	4 0.1%	4 0.1%

Unfortunately things don't always go to plan. The following incidents caused significant delays and cancellations:

3 April	landslip - Guiseley
18 April	train fault - Heald Green
18 April	signal failure - Goole
19 April	points failure - Heald Green
27 April	signal failure - Preston

The above incidents had a combined impact of 236 cancellations, 609 PPM failures, 8,386 minutes delay and resulted in disruption to 841 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
Cancelled	Services subject to cancellation (full/part)
PPM	Services arriving at destination within 4 minutes 59 seconds of the planned arrival time
Right time at destination	Services arriving at destination early or within 59 seconds of the planned arrival time
CaSL	Services subject to cancellation (full/part) or arriving 30 minutes late or more at destination
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
119+	Services arriving at the planned destination greater than 119 minutes late