

# From 29 April 2018 to 26 May 2018

	Short Formed	Cancelled	PPM	Right time at destination	CaSL
<b>Northern</b>	2075 (3.9%)	3846 (6.0%)	80.4%	56.5%	6.5%

## Our Service Group Performance

	Short Formed	Cancelled	PPM	Right time at destination	CaSL	30-59	60-119	119+
Tyne, Tees & Wear	37 1.0%	118 2.5%	91.0%	3536 75.1%	2.6%	1 0%	2 0%	0 0%
Lancashire & Cumbria Local	117 3.7%	299 8.1%	74.7%	1931 52.1%	8.5%	14 0.4%	2 0.1%	0 0%
West & North Yorkshire Inter Urban	295 4.9%	276 3.8%	81.0%	4206 58.0%	4.6%	50 0.7%	4 0.1%	0 0%
West & North Yorkshire Local	197 1.8%	211 1.7%	90.2%	9024 72.2%	2.0%	27 0.2%	9 0.1%	0 0%
South & East Yorkshire Inter Urban	67 1.9%	140 3.3%	88.2%	2929 69.1%	3.8%	14 0.3%	7 0.2%	0 0%
South & East Yorkshire	280 6.6%	139 2.9%	83.9%	2734 57.0%	3.2%	14 0.3%	0 0%	0 0%
North Manchester	415 9.9%	646 10.9%	68.7%	2697 45.4%	12.1%	65 1.1%	9 0.2%	0 0%
Merseyrail City Lines	103 2.4%	599 11.6%	67.1%	1846 35.7%	12.1%	29 0.6%	1 0%	0 0%
South Manchester	186 2.0%	233 2.2%	85.2%	5246 50.5%	2.4%	16 0.2%	3 0%	0 0%
Lancashire & Cumbria Inter Urban	378 10.0%	1185 23.4%	57.5%	1862 36.7%	24.6%	60 1.2%	3 0.1%	3 0.1%

Unfortunately things don't always go to plan. The following incidents caused significant delays and cancellations:

<b>5 May</b>	<b>track fault - Ardwick</b>
<b>7 May</b>	<b>train fault - Kirkstall</b>
<b>8 May</b>	<b>level crossing incident - Smithy Bridge</b>
<b>22 May</b>	<b>points failure - Eccles</b>
<b>25 May</b>	<b>trespass - Doncaster</b>

The above incidents had a combined impact of 159 cancellations, 567 PPM failures, 10,989 minutes delay and resulted in disruption to 926 Northern services.

### Definitions

Short Formed	Services run with less than planned capacity
Cancelled	Services subject to cancellation (full/part)
PPM	Services arriving at destination within 4 minutes 59 seconds of the planned arrival time
Right time at destination	Services arriving at destination early or within 59 seconds of the planned arrival time
CaSL	Services subject to cancellation (full/part) or arriving 30 minutes late or more at destination
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
119+	Services arriving at the planned destination greater than 119 minutes late