

From 27 May 2018 to 23 June 2018

	Short Formed	Cancelled	PPM	Right time at destination	CaSL
Northern	3287 (6.4%)	3724 (5.8%)	77.3%	50.1%	6.3%

Our Service Group Performance

	Short Formed	Cancelled	PPM	Right time at destination	CaSL	30-59	60-119	119+
Tyne, Tees & Wear	32 0.8%	156 3.3%	86.2%	2954 61.7%	3.4%	5 0.1%	3 0.1%	0 0%
Lancashire & Cumbria Local	68 2.2%	381 10.5%	65.1%	1446 39.7%	11.7%	44 1.2%	0 0%	0 0%
West & North Yorkshire Inter Urban	464 9.2%	233 3.1%	75.4%	3524 47.6%	3.8%	43 0.6%	4 0.1%	0 0%
West & North Yorkshire Local	528 4.9%	224 1.8%	85.4%	7583 61.1%	2.1%	33 0.3%	3 0%	0 0%
South & East Yorkshire Inter Urban	223 5.1%	105 2.1%	85.6%	3148 61.8%	2.3%	10 0.2%	1 0%	0 0%
South & East Yorkshire	314 9.2%	119 2.6%	75.8%	1967 42.9%	2.9%	13 0.3%	3 0.1%	0 0%
North Manchester	594 12.7%	502 8.5%	69.9%	2622 44.2%	9.2%	44 0.7%	2 0%	0 0%
Merseyrail City Lines	192 7.7%	489 12.7%	67.3%	1590 41.4%	13.2%	19 0.5%	0 0%	0 0%
South Manchester	471 5.0%	336 3.1%	81.9%	4801 45.0%	3.5%	35 0.3%	8 0.1%	0 0%
Lancashire & Cumbria Inter Urban	401 10.0%	1179 19.0%	63.5%	2759 44.4%	19.8%	47 0.8%	5 0.1%	5 0.1%

Unfortunately things don't always go to plan. The following incidents caused significant delays and cancellations:

28 May	points failure - Slade Lane
31 May	train fault - Hag Fold
11 June	track fault - Manchester Victoria
12 June	signal failure - Micklefield
18 June	signalling problem - Manchester Oxford Road

The above incidents had a combined impact of 95 cancellations, 418 PPM failures, 7,164 minutes delay and resulted in disruption to 804 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
Cancelled	Services subject to cancellation (full/part)
PPM	Services arriving at destination within 4 minutes 59 seconds of the planned arrival time
Right time at destination	Services arriving at destination early or within 59 seconds of the planned arrival time
CaSL	Services subject to cancellation (full/part) or arriving 30 minutes late or more at destination
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
119+	Services arriving at the planned destination greater than 119 minutes late