

From 24 June 2018 to 21 July 2018

	Short Formed	Cancelled	PPM	Right time at destination	CaSL
Northern	3383 (5.1%)	2785 (4.1%)	78.5%	50.9%	4.6%

Our Service Group Performance

	Short Formed	Cancelled	PPM	Right time at destination	CaSL	30-59	60-119	119+
Tyne, Tees & Wear	43 0.9%	166 3.2%	81.6%	2998 57.8%	3.8%	29 0.6%	1 0%	0 0%
Lancashire & Cumbria Local	49 1.5%	292 8.3%	71.5%	1520 43.0%	8.9%	22 0.6%	1 0%	0 0%
West & North Yorkshire Inter Urban	710 9.3%	232 3.0%	74.7%	3642 46.8%	3.9%	66 0.8%	6 0.1%	0 0%
West & North Yorkshire Local	736 5.5%	278 2.1%	84.9%	8024 60.1%	2.5%	46 0.3%	5 0%	0 0%
South & East Yorkshire Inter Urban	324 5.9%	78 1.4%	84.3%	3370 60.3%	2.1%	32 0.6%	5 0.1%	0 0%
South & East Yorkshire	361 8.5%	110 2.3%	74.2%	2083 43.2%	2.9%	32 0.7%	0 0%	0 0%
North Manchester	440 7.5%	353 5.8%	74.6%	2901 47.3%	6.2%	28 0.5%	0 0%	0 0%
Merseyrail City Lines	160 4.2%	234 5.6%	73.5%	1784 42.8%	6.2%	20 0.5%	3 0.1%	0 0%
South Manchester	277 2.5%	566 4.9%	78.5%	4988 43.4%	5.5%	55 0.5%	12 0.1%	0 0%
Lancashire & Cumbria Inter Urban	283 5.6%	476 7.1%	75.9%	3670 54.9%	7.8%	42 0.6%	2 0%	2 0%

Unfortunately things don't always go to plan. The following incidents caused significant delays and cancellations:

26 June	points failure - Manchester Oxford Road
27 June	points failure - Sheffield
4 July	signal failure - Meadowhall
9 July	vandalism - Lancaster
19 July	trespass - Stockport

The above incidents had a combined impact of 394 cancellations, 896 PPM failures, 13,323 minutes delay and resulted in disruption to 1,577 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
Cancelled	Services subject to cancellation (full/part)
PPM	Services arriving at destination within 4 minutes 59 seconds of the planned arrival time
Right time at destination	Services arriving at destination early or within 59 seconds of the planned arrival time
CaSL	Services subject to cancellation (full/part) or arriving 30 minutes late or more at destination
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
119+	Services arriving at the planned destination greater than 119 minutes late