

From 22 July 2018 to 18 August 2018

	Short Formed	Cancelled	PPM	Right time at destination	CaSL
Northern	2631 (4.3%)	3257 (4.6%)	78.9%	50.9%	5.1%

Our Service Group Performance

	Short Formed	Cancelled	PPM	Right time at destination	CaSL	30-59	60-119	119+
Tyne, Tees & Wear	32 0.7%	239 4.6%	83.6%	3140 60.9%	5.0%	18 0.3%	1 0%	0 0%
Lancashire & Cumbria Local	36 0.9%	313 7.2%	71.7%	1779 40.8%	7.6%	16 0.4%	2 0%	0 0%
West & North Yorkshire Inter Urban	440 7.9%	338 4.3%	74.8%	3628 46.4%	5.3%	63 0.8%	13 0.2%	0 0%
West & North Yorkshire Local	695 5.9%	547 4.1%	82.2%	7879 59.1%	4.6%	63 0.5%	8 0.1%	0 0%
South & East Yorkshire Inter Urban	175 3.6%	271 4.8%	79.3%	3131 56.0%	5.7%	43 0.8%	3 0.1%	0 0%
South & East Yorkshire	264 6.9%	184 3.8%	73.6%	2042 42.4%	4.3%	19 0.4%	3 0.1%	0 0%
North Manchester	328 5.9%	329 5.3%	79.1%	3260 52.6%	5.5%	14 0.2%	0 0%	0 0%
Merseyrail City Lines	198 5.7%	237 5.7%	75.2%	1771 42.9%	6.2%	18 0.4%	0 0%	0 0%
South Manchester	280 2.6%	183 1.6%	85.4%	5283 47.1%	1.9%	25 0.2%	1 0%	0 0%
Lancashire & Cumbria Inter Urban	183 4.0%	616 7.9%	73.6%	3921 50.5%	8.4%	34 0.4%	0 0%	0 0%

Unfortunately things don't always go to plan. The following incidents caused significant delay and cancellations:

27 July	lightning strike - Leeds
27 July	lightning strike - York
2 August	signalling fault - Darwen
3 August	signalling fault - Leeds
14 August	vandalism - Manchester Airport

The above incidents had a combined impact of 476 cancellations, 1067 PPM failures, 17,121 minutes delay and resulted in disruption to 1,613 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
Cancelled	Services subject to cancellation (full/part)
PPM	Services arriving at destination within 4 minutes 59 seconds of the planned arrival time
Right time at destination	Services arriving at destination early or within 59 seconds of the planned arrival time
CaSL	Services subject to cancellation (full/part) or arriving 30 minutes late or more at destination
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
119+	Services arriving at the planned destination greater than 119 minutes late