

From 19 August 2018 to 15 September 2018

	Short Formed	Cancelled	PPM	Right time at destination	CaSL
Northern	2160 (3.5%)	1762 (2.8%)	85.2%	56.8%	3.0%

Our Service Group Performance

	Short Formed	Cancelled	PPM	Right time at destination	CaSL	30-59	60-119	119+
Tyne, Tees & Wear	19 0.4%	68 1.4%	89.6%	3174 67.6%	1.6%	7 0.1%	2 0%	0 0%
Lancashire & Cumbria Local	51 1.3%	198 4.8%	77.5%	1784 43.2%	5.0%	10 0.2%	0 0%	0 0%
West & North Yorkshire Inter Urban	525 7.6%	177 2.5%	82.2%	3742 52.7%	3.0%	30 0.4%	5 0.1%	0 0%
West & North Yorkshire Local	499 4.1%	130 1.1%	89.9%	7794 65.1%	1.2%	11 0.1%	0 0%	0 0%
South & East Yorkshire Inter Urban	145 3.0%	85 1.7%	87.9%	3134 63.9%	2.1%	14 0.3%	2 0%	0 0%
South & East Yorkshire	163 4.2%	83 1.9%	84.4%	2352 52.9%	2.1%	10 0.2%	0 0%	0 0%
North Manchester	318 5.8%	243 4.2%	83.7%	3411 59.4%	4.3%	3 0.1%	1 0%	0 0%
Merseyrail City Lines	107 2.9%	186 4.9%	81.8%	2021 52.8%	5.0%	4 0.1%	0 0%	0 0%
South Manchester	160 1.6%	100 1.0%	89.0%	5075 51.0%	1.0%	3 0%	0 0%	0 0%
Lancashire & Cumbria Inter Urban	173 3.7%	492 7.1%	78.4%	3730 53.7%	7.4%	22 0.3%	1 0%	1 0%

Unfortunately things don't always go to plan. The following incidents caused significant delay and cancellations:

23 August	signalling fault - Manchester Piccadilly
3 September	track fault - Littleborough
5 September	signalling fault - Wigan
11 September	track fault - Littleborough
12 September	animal on the line - Darlington

The above incidents had a combined impact of 129 cancellations, 417 PPM failures, 7,400 minutes delay and resulted in disruption to 870 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
Cancelled	Services subject to cancellation (full/part)
PPM	Services arriving at destination within 4 minutes 59 seconds of the planned arrival time
Right time at destination	Services arriving at destination early or within 59 seconds of the planned arrival time
CaSL	Services subject to cancellation (full/part) or arriving 30 minutes late or more at destination
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
119+	Services arriving at the planned destination greater than 119 minutes late