

# From 16 September 2018 to 13 October 2018

	Short Formed	Cancelled	PPM	Right time at destination	CaSL
<b>Northern</b>	2680 (4.3%)	2293 (3.6%)	78.6%	48.4%	4.0%

## Our Service Group Performance

	Short Formed	Cancelled	PPM	Right time at destination	CaSL	30-59	60-119	119+
Tyne, Tees & Wear	25 0.5%	120 2.5%	85.4%	2772 58.7%	3.0%	19 0.4%	4 0.1%	1 0%
Lancashire & Cumbria Local	17 0.4%	206 5.0%	74.4%	1620 38.9%	5.3%	15 0.4%	0 0%	0 0%
West & North Yorkshire Inter Urban	541 7.8%	222 3.1%	74.9%	3172 44.4%	3.7%	38 0.5%	5 0.1%	0 0%
West & North Yorkshire Local	638 5.3%	262 2.2%	83.5%	6476 54.0%	2.4%	23 0.2%	3 0%	0 0%
South & East Yorkshire Inter Urban	219 4.6%	113 2.3%	83.1%	2786 56.8%	2.7%	18 0.4%	2 0%	0 0%
South & East Yorkshire	278 7.3%	179 4.1%	71.7%	1715 39.2%	4.8%	30 0.7%	2 0%	0 0%
North Manchester	411 7.5%	220 3.8%	77.3%	2942 51.0%	4.1%	16 0.3%	0 0%	0 0%
Merseyrail City Lines	158 4.2%	247 6.2%	73.3%	1753 44.1%	6.9%	21 0.5%	7 0.2%	0 0%
South Manchester	225 2.3%	240 2.4%	81.4%	4290 43.7%	2.7%	21 0.2%	5 0.1%	0 0%
Lancashire & Cumbria Inter Urban	168 3.6%	484 6.5%	73.4%	3595 48.2%	7.2%	44 0.6%	6 0.1%	6 0.1%

Unfortunately things don't always go to plan. The following incidents caused significant delay and cancellations:

19 September	overhead line issue - Liverpool
19 September	overhead line issue - Durham
3 October	trespass - Cottingley
9 October	train derailment - Sheffield
12 October	track fault - Deansgate

The above incidents had a combined impact of 170 cancellations, 554 PPM failures, 8,360 minutes delay and resulted in disruption to 1020 Northern services.

### Definitions

Short Formed	Services run with less than planned capacity
Cancelled	Services subject to cancellation (full/part)
PPM	Services arriving at destination within 4 minutes 59 seconds of the planned arrival time
Right time at destination	Services arriving at destination early or within 59 seconds of the planned arrival time
CaSL	Services subject to cancellation (full/part) or arriving 30 minutes late or more at destination
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
119+	Services arriving at the planned destination greater than 119 minutes late