

From 11 November 2018 to 8 December 2018

	Short Formed	Cancelled	PPM	Right time at destination	CaSL
Northern	5569 (9.1%)	2762 (4.3%)	68.5%	36.0%	4.9%

Our Service Group Performance

	Short Formed	Cancelled	PPM	Right time at destination	CaSL	30-59	60-119	119+
Tyne, Tees & Wear	46 1.0%	104 2.2%	81.2%	2479 52.3%	2.4%	8 0.2%	1 0%	0 0%
Lancashire & Cumbria Local	75 2.0%	324 8.1%	63.3%	1210 30.1%	8.9%	33 0.8%	0 0%	0 0%
West & North Yorkshire Inter Urban	970 14.1%	214 3.0%	63.3%	2322 33.0%	3.8%	52 0.7%	4 0.1%	0 0%
West & North Yorkshire Local	717 6.1%	333 2.8%	72.8%	4520 38.3%	3.3%	47 0.4%	4 0%	0 0%
South & East Yorkshire Inter Urban	309 6.4%	144 2.9%	74.5%	2136 43.1%	3.5%	27 0.5%	1 0%	0 0%
South & East Yorkshire	471 12.6%	124 2.9%	63.2%	1226 28.8%	3.6%	30 0.7%	1 0%	0 0%
North Manchester	1322 26.0%	491 9.0%	58.4%	1775 32.5%	9.9%	50 0.9%	2 0%	0 0%
Merseyrail City Lines	312 8.8%	329 8.7%	59.0%	1089 28.8%	9.4%	27 0.7%	1 0%	0 0%
South Manchester	818 8.6%	210 2.2%	73.3%	3065 31.7%	2.3%	13 0.1%	2 0%	0 0%
Lancashire & Cumbria Inter Urban	529 11.4%	489 6.3%	66.6%	3049 39.3%	6.9%	39 0.5%	4 0.1%	4 0.1%

Unfortunately things don't always go to plan. The following incidents caused significant delay and cancellations:

22 November	track fault - Kirkham & Wesham
22 November	points failure - Castleton
23 November	overhead line issue - Doncaster
29 November	points failure - Newton-le-Willows
5 December	signal failure - Manchester Piccadilly

The above incidents had a combined impact of 267 cancellations, 854 PPM failures, 13,983 minutes delay and resulted in disruption to 1,386 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
Cancelled	Services subject to cancellation (full/part)
PPM	Services arriving at destination within 4 minutes 59 seconds of the planned arrival time
Right time at destination	Services arriving at destination early or within 59 seconds of the planned arrival time
CaSL	Services subject to cancellation (full/part) or arriving 30 minutes late or more at destination
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
119+	Services arriving at the planned destination greater than 119 minutes late