

From 9 December 2018 to 5 January 2019

	Short Formed	Cancelled	PPM	Right time at destination	CaSL
Northern	2825 (5.0%)	1956 (3.4%)	82.3%	52.4%	3.5%

Our Service Group Performance

	Short Formed	Cancelled	PPM	Right time at destination	CaSL	30-59	60-119	119+
Tyne, Tees & Wear	35 0.9%	109 2.7%	85.6%	2395 59.6%	2.8%	2 0%	0 0%	0 0%
Lancashire & Cumbria Local	30 0.8%	202 5.2%	79.4%	1791 46.3%	5.3%	3 0.1%	0 0%	0 0%
West & North Yorkshire Inter Urban	562 7.5%	196 2.6%	80.1%	3683 48.8%	2.9%	25 0.3%	1 0%	0 0%
West & North Yorkshire Local	392 3.7%	165 1.6%	88.1%	6263 61.0%	1.7%	13 0.1%	0 0%	0 0%
South & East Yorkshire Inter Urban	188 4.5%	102 2.3%	86.1%	2631 60.2%	2.4%	4 0.1%	0 0%	0 0%
South & East Yorkshire	166 4.9%	118 3.0%	77.5%	1752 45.1%	3.5%	17 0.4%	0 0%	0 0%
North Manchester	568 11.0%	266 4.8%	80.2%	3032 55.2%	5.0%	9 0.2%	1 0%	0 0%
Merseyrail City Lines	150 4.8%	225 6.8%	75.7%	1487 45.2%	7.1%	9 0.3%	0 0%	0 0%
South Manchester	451 5.2%	140 1.6%	85.0%	3890 45.2%	1.7%	7 0.1%	0 0%	0 0%
Lancashire & Cumbria Inter Urban	283 7.3%	433 6.4%	77.8%	3521 52.4%	6.7%	13 0.2%	1 0%	1 0%

Unfortunately things don't always go to plan. The following incidents caused significant delay and cancellations:

14 December	off network track fault - Tamworth
18 December	vandalism - Gilberdyke
18 December	overhead line issue - Burnage
21 December	animals on the line - Steeton & Silsden
28 December	unit fire - Wakefield

The above incidents had a combined impact of 98 cancellations, 307 PPM failures, 3541 minutes delay and resulted in disruption to 521 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
Cancelled	Services subject to cancellation (full/part)
PPM	Services arriving at destination within 4 minutes 59 seconds of the planned arrival time
Right time at destination	Services arriving at destination early or within 59 seconds of the planned arrival time
CaSL	Services subject to cancellation (full/part) or arriving 30 minutes late or more at destination
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
119+	Services arriving at the planned destination greater than 119 minutes late