

From 6 January 2019 to 2 February 2019

	Short Formed	Cancelled	PPM	Right time at destination	CaSL
Northern	3399 (5.2%)	1297 (2.0%)	86.7%	58.2%	2.2%

Our Service Group Performance

	Short Formed	Cancelled	PPM	Right time at destination	CaSL	30-59	60-119	119+
Tyne, Tees & Wear	33 0.7%	130 2.8%	87.8%	3089 66.3%	3.1%	12 0.3%	2 0%	0 0%
Lancashire & Cumbria Local	22 0.5%	80 1.8%	90.0%	2486 57.1%	1.9%	4 0.1%	0 0%	0 0%
West & North Yorkshire Inter Urban	523 6.2%	117 1.4%	84.4%	4418 52.8%	1.6%	14 0.2%	1 0%	0 0%
West & North Yorkshire Local	536 4.5%	136 1.2%	89.0%	7552 64.6%	1.4%	29 0.2%	1 0%	0 0%
South & East Yorkshire Inter Urban	205 4.3%	79 1.6%	89.3%	3208 65.9%	2.0%	16 0.3%	3 0.1%	0 0%
South & East Yorkshire	229 5.9%	117 2.6%	80.8%	2057 46.5%	3.2%	21 0.5%	2 0%	0 0%
North Manchester	712 11.8%	177 2.8%	87.0%	3926 62.0%	2.9%	6 0.1%	0 0%	0 0%
Merseyrail City Lines	242 6.5%	120 3.1%	82.5%	2037 53.4%	3.4%	8 0.2%	1 0%	0 0%
South Manchester	545 5.7%	143 1.5%	87.5%	4763 49.4%	1.8%	25 0.3%	3 0%	0 0%
Lancashire & Cumbria Inter Urban	352 7.8%	198 2.6%	86.2%	4705 61.9%	2.8%	13 0.2%	1 0%	1 0%

Unfortunately things don't always go to plan. The following incidents caused significant delay and cancellations:

14 January	trespass - Farnworth
21 January	track fault - Low Moor
22 January	train fault - Manchester Piccadilly
29 January	track fault - Altrincham
31 January	track fault - Sheffield

The above incidents had a combined impact of 164 cancellations, 410 PPM failures, 7697 minutes delay and resulted in disruption to 731 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
Cancelled	Services subject to cancellation (full/part)
PPM	Services arriving at destination within 4 minutes 59 seconds of the planned arrival time
Right time at destination	Services arriving at destination early or within 59 seconds of the planned arrival time
CaSL	Services subject to cancellation (full/part) or arriving 30 minutes late or more at destination
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
119+	Services arriving at the planned destination greater than 119 minutes late