

From 3 February 2019 to 2 March 2019

	Short Formed	Cancelled	PPM	Right time at destination	CaSL
Northern	3617 (5.1%)	1786 (2.5%)	86.6%	58.1%	2.7%

Our Service Group Performance

	Short Formed	Cancelled	PPM	Right time at destination	CaSL	30-59	60-119	119+
Tyne, Tees & Wear	161 3.3%	108 2.2%	87.6%	3319 66.5%	2.3%	9 0.2%	0 0%	0 0%
Lancashire & Cumbria Local	41 0.9%	131 2.7%	86.5%	2650 55.3%	2.8%	2 0%	3 0.1%	0 0%
West & North Yorkshire Inter Urban	728 7.9%	160 1.8%	86.6%	5076 55.6%	2.0%	24 0.3%	1 0%	0 0%
West & North Yorkshire Local	650 5.0%	302 2.3%	89.0%	8461 65.4%	2.5%	19 0.1%	1 0%	0 0%
South & East Yorkshire Inter Urban	208 3.9%	73 1.4%	90.0%	3689 68.4%	1.4%	5 0.1%	0 0%	0 0%
South & East Yorkshire	247 6.0%	117 2.5%	80.4%	2200 47.4%	2.7%	10 0.2%	0 0%	0 0%
North Manchester	708 11.2%	262 4.0%	85.7%	3921 59.8%	4.2%	12 0.2%	0 0%	0 0%
Merseyrail City Lines	319 7.6%	190 4.4%	81.9%	2100 48.6%	4.7%	10 0.2%	2 0%	0 0%
South Manchester	369 3.5%	103 1.0%	88.6%	5218 49.6%	1.0%	3 0%	0 0%	0 0%
Lancashire & Cumbria Inter Urban	186 3.8%	340 4.1%	84.5%	4959 59.4%	4.3%	17 0.2%	2 0%	2 0%

Unfortunately things don't always go to plan. The following incidents caused significant delay and cancellations:

5 February	trespass - Lostock
6 February	overhead line fault - Hartford
14 February	off network bridge damage - Stafford
14 February	track fault - Sankey
25 February	overhead line fault - Leeds

The above incidents had a combined impact of 292 cancellations, 610 PPM failures, 6791 minutes delay and resulted in disruption to 1068 Northern services.

Definitions	
Short Formed	Services run with less than planned capacity
Cancelled	Services subject to cancellation (full/part)
PPM	Services arriving at destination within 4 minutes 59 seconds of the planned arrival time
Right time at destination	Services arriving at destination early or within 59 seconds of the planned arrival time
CaSL	Services subject to cancellation (full/part) or arriving 30 minutes late or more at destination
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
119+	Services arriving at the planned destination greater than 119 minutes late