

From 1 April 2019 to 27 April 2019

	Short Formed	Cancelled	PPM	Right time at destination	CaSL
Northern	4172 (6.1%)	1709 (2.4%)	88.0%	61.5%	2.5%

Our Service Group Performance

	Short Formed	Cancelled	PPM	Right time at destination	CaSL	30-59	60-119	119+
Tyne, Tees & Wear	15 0.3%	112 2.3%	89.1%	3394 68.7%	2.3%	2 0%	0 0%	0 0%
Lancashire & Cumbria Local	48 1.0%	126 2.5%	85.9%	2619 52.9%	2.7%	7 0.1%	0 0%	0 0%
West & North Yorkshire Inter Urban	556 6.2%	211 2.3%	86.0%	5265 57.5%	2.5%	21 0.2%	1 0%	0 0%
West & North Yorkshire Local	535 4.2%	139 1.1%	91.9%	9319 70.9%	1.1%	7 0.1%	1 0%	0 0%
South & East Yorkshire Inter Urban	254 5.1%	72 1.3%	92.2%	3972 72.8%	1.4%	4 0.1%	0 0%	0 0%
South & East Yorkshire	272 7.0%	136 2.9%	83.7%	2349 50.4%	3.0%	5 0.1%	0 0%	0 0%
North Manchester	967 15.4%	243 3.7%	87.6%	4281 65.2%	3.7%	3 0%	0 0%	0 0%
Merseyrail City Lines	376 8.9%	186 4.2%	83.8%	2386 53.9%	4.4%	4 0.1%	4 0.1%	0 0%
South Manchester	796 7.7%	153 1.4%	89.5%	5878 54.8%	1.6%	20 0.2%	1 0%	0 0%
Lancashire & Cumbria Inter Urban	353 7.9%	331 4.0%	84.8%	5044 60.6%	4.3%	17 0.2%	6 0.1%	6 0.1%

Unfortunately things don't always go to plan. The following incidents caused significant delay and cancellations:

5 April	overhead line issue - Levenshulme
13 April	object strike - near Lancaster
16 April	lineside fire - Newton-le-Willows
17 April	points failure - Cheadle Hulme
18 April	lineside fire - Leeds

The above incidents had a combined impact of 79 cancellations, 277 PPM failures, 4796 minutes delay and resulted in disruption to 478 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
Cancelled	Services subject to cancellation (full/part)
PPM	Services arriving at destination within 4 minutes 59 seconds of the planned arrival time
Right time at destination	Services arriving at destination early or within 59 seconds of the planned arrival time
CaSL	Services subject to cancellation (full/part) or arriving 30 minutes late or more at destination
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
119+	Services arriving at the planned destination greater than 119 minutes late