

# From 3 March 2019 to 31 March 2019

	Short Formed	Cancelled	PPM	Right time at destination	CaSL
<b>Northern</b>	3719 (5.4%)	2138 (2.9%)	86.7%	59.3%	3.0%

## Our Service Group Performance

	Short Formed	Cancelled	PPM	Right time at destination	CaSL	30-59	60-119	119+
Tyne, Tees & Wear	37 0.8%	106 2.0%	90.2%	3628 67.8%	2.0%	3 0.1%	0 0%	0 0%
Lancashire & Cumbria Local	48 1.0%	134 2.7%	89.6%	2843 56.8%	2.9%	6 0.1%	3 0.1%	0 0%
West & North Yorkshire Inter Urban	696 7.7%	213 2.2%	85.1%	5306 55.9%	2.5%	18 0.2%	3 0%	0 0%
West & North Yorkshire Local	504 4.0%	233 1.7%	89.2%	9032 66.5%	1.8%	17 0.1%	1 0%	0 0%
South & East Yorkshire Inter Urban	220 4.4%	72 1.3%	90.5%	3967 70.1%	1.5%	14 0.2%	0 0%	0 0%
South & East Yorkshire	285 7.3%	106 2.2%	82.0%	2380 49.6%	2.5%	14 0.3%	1 0%	0 0%
North Manchester	716 11.3%	392 5.8%	82.4%	3959 58.1%	6.0%	16 0.2%	0 0%	0 0%
Merseyrail City Lines	344 8.2%	304 6.8%	79.0%	2239 50.4%	7.2%	13 0.3%	2 0%	0 0%
South Manchester	621 5.9%	185 1.7%	89.7%	5865 52.9%	1.8%	11 0.1%	0 0%	0 0%
Lancashire & Cumbria Inter Urban	248 5.5%	393 4.5%	84.0%	5268 60.3%	4.7%	17 0.2%	3 0%	3 0%

Unfortunately things don't always go to plan. The following incidents caused significant delay and cancellations:

4 March	overhead line issue - Salford
16 March	flooding - Todmorden
16 March	flooding - Newton-le-Willows
16 March	flooding - Ashton-under-Lyne
19 March	signal failure - Edge Hill

The above incidents had a combined impact of 291 cancellations, 551 PPM failures, 7757 minutes delay and resulted in disruption to 879 Northern services.

### Definitions

Short Formed	Services run with less than planned capacity
Cancelled	Services subject to cancellation (full/part)
PPM	Services arriving at destination within 4 minutes 59 seconds of the planned arrival time
Right time at destination	Services arriving at destination early or within 59 seconds of the planned arrival time
CaSL	Services subject to cancellation (full/part) or arriving 30 minutes late or more at destination
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
119+	Services arriving at the planned destination greater than 119 minutes late