

From 23 June 2019 to 20 July 2019

	Short Formed	Cancelled	PPM	Right time at destination	CaSL
Northern	3309 (4.9%)	2484 (3.4%)	84.7%	56.8%	3.6%

Our Service Group Performance

	Short Formed	Cancelled	PPM	Right time at destination	CaSL	30-59	60-119	119+
Tyne, Tees & Wear	25 0.6%	145 3.0%	87.3%	3044 62.3%	3.2%	9 0.2%	0 0%	0 0%
Lancashire & Cumbria Local	13 0.3%	212 4.2%	80.3%	2474 48.7%	4.3%	8 0.2%	1 0%	0 0%
West & North Yorkshire Inter Urban	725 7.9%	246 2.4%	85.8%	5715 56.1%	2.6%	16 0.2%	0 0%	0 0%
West & North Yorkshire Local	560 4.5%	350 2.6%	89.2%	8974 66.6%	2.8%	20 0.1%	3 0%	0 0%
South & East Yorkshire Inter Urban	147 2.8%	185 3.1%	87.5%	4013 67.6%	3.4%	13 0.2%	2 0%	0 0%
South & East Yorkshire	299 7.0%	153 2.9%	81.8%	2729 51.9%	3.4%	23 0.4%	5 0.1%	0 0%
North Manchester	693 10.5%	256 3.6%	85.4%	4273 60.2%	3.8%	13 0.2%	3 0%	0 0%
Merseyrail City Lines	298 7.0%	238 5.2%	75.6%	1958 42.7%	5.3%	6 0.1%	1 0%	0 0%
South Manchester	331 3.4%	239 2.2%	85.5%	5308 48.9%	2.4%	15 0.1%	3 0%	0 0%
Lancashire & Cumbria Inter Urban	218 5.1%	460 7.1%	79.4%	3427 52.8%	7.5%	22 0.3%	8 0.1%	8 0.1%

Unfortunately things don't always go to plan. The following incidents caused significant delay and cancellations:

26 June	track fault - Liverpool
28 June	trespass - Wigan
2 July	train fault - Kirkstall
9 July	track fault - Sheffield
13 July	trespass - Leyland

The above incidents had a combined impact of 196 cancellations, 462 PPM failures, 6974 minutes delay and resulted in disruption to 742 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
Cancelled	Services subject to cancellation (full/part)
PPM	Services arriving at destination within 4 minutes 59 seconds of the planned arrival time
Right time at destination	Services arriving at destination early or within 59 seconds of the planned arrival time
CaSL	Services subject to cancellation (full/part) or arriving 30 minutes late or more at destination
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
119+	Services arriving at the planned destination greater than 119 minutes late