

From 18 August 2019 to 14 September 2019

	Short Formed	Cancelled	PPM	Right time at destination	CaSL
Northern	4850 (6.9%)	3428 (4.7%)	81.6%	53.7%	4.9%

Our Service Group Performance

	Short Formed	Cancelled	PPM	Right time at destination	CaSL	30-59	60-119	119+
Tyne, Tees & Wear	22 0.5%	261 5.3%	81.0%	2762 56.6%	5.5%	7 0.1%	0 0%	0 0%
Lancashire & Cumbria Local	60 1.2%	199 3.9%	80.4%	2423 47.9%	4.1%	11 0.2%	0 0%	0 0%
West & North Yorkshire Inter Urban	1076 11.0%	381 3.7%	80.1%	5195 50.9%	4.1%	34 0.3%	1 0%	0 0%
West & North Yorkshire Local	906 6.7%	417 3.1%	86.8%	8540 63.5%	3.3%	29 0.2%	0 0%	0 0%
South & East Yorkshire Inter Urban	188 3.3%	180 3.0%	87.0%	3856 65.2%	3.3%	16 0.3%	1 0%	0 0%
South & East Yorkshire	531 11.6%	282 5.3%	76.5%	2468 46.5%	5.8%	24 0.5%	3 0.1%	0 0%
North Manchester	769 11.7%	398 5.7%	81.2%	3981 57.2%	6.0%	17 0.2%	0 0%	0 0%
Merseyrail City Lines	405 9.9%	473 10.4%	70.8%	1767 38.8%	10.6%	10 0.2%	1 0%	0 0%
South Manchester	491 5.0%	341 3.1%	84.0%	5118 47.2%	3.4%	29 0.3%	3 0%	0 0%
Lancashire & Cumbria Inter Urban	402 8.7%	496 7.9%	78.1%	3353 53.1%	8.2%	19 0.3%	1 0%	1 0%

Unfortunately things don't always go to plan. The following incidents caused significant delay and cancellations:

27 August	trespass - Manchester Victoria
30 August	train fault - Bingley
31 August	train fault - Sheffield
9 September	track fault - Leeds
13 September	points failure - Manchester Piccadilly

The above incidents had a combined impact of 311 cancellations, 784 PPM failures, 11,619 minutes delay and resulted in disruption to 1254 Northern services.

Definitions	
Short Formed	Services run with less than planned capacity
Cancelled	Services subject to cancellation (full/part)
PPM	Services arriving at destination within 4 minutes 59 seconds of the planned arrival time
Right time at destination	Services arriving at destination early or within 59 seconds of the planned arrival time
CaSL	Services subject to cancellation (full/part) or arriving 30 minutes late or more at destination
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
119+	Services arriving at the planned destination greater than 119 minutes late