

From 15 September 2019 to 12 October 2019

	Short Formed	Cancelled	PPM	Right time at destination	CaSL
Northern	4556 (6.5%)	3376 (4.6%)	80.2%	50.5%	4.9%

Our Service Group Performance

	Short Formed	Cancelled	PPM	Right time at destination	CaSL	30-59	60-119	119+
Tyne, Tees & Wear	12 0.3%	213 4.3%	82.6%	2864 57.9%	4.7%	19 0.4%	1 0%	0 0%
Lancashire & Cumbria Local	20 0.4%	284 5.7%	77.3%	2157 43.3%	5.8%	7 0.1%	0 0%	0 0%
West & North Yorkshire Inter Urban	887 9.0%	372 3.6%	79.9%	4850 47.4%	4.0%	35 0.3%	3 0%	0 0%
West & North Yorkshire Local	508 3.8%	314 2.3%	86.2%	7934 58.9%	2.5%	16 0.1%	1 0%	0 0%
South & East Yorkshire Inter Urban	257 4.4%	94 1.6%	88.3%	3922 66.3%	1.9%	16 0.3%	0 0%	0 0%
South & East Yorkshire	351 7.5%	153 2.9%	78.9%	2478 46.9%	3.3%	18 0.3%	1 0%	0 0%
North Manchester	1085 16.6%	398 5.7%	79.8%	3741 53.6%	6.0%	19 0.3%	0 0%	0 0%
Merseyrail City Lines	580 14.2%	476 10.5%	65.7%	1584 35.0%	11.0%	19 0.4%	2 0%	0 0%
South Manchester	531 5.5%	399 3.7%	79.4%	4400 40.9%	4.0%	25 0.2%	2 0%	0 0%
Lancashire & Cumbria Inter Urban	325 6.9%	673 10.6%	74.2%	3118 49.3%	10.9%	17 0.3%	1 0%	1 0%

Unfortunately things don't always go to plan. The following incidents caused significant delay and cancellations:

29 September	flooding - Poulton le Fylde
1 October	track vandalism - Crossflatts
2 October	train fault - Deansgate
4 October	train fault - Roby
11 October	flooding - Blackpool

The above incidents had a combined impact of 213 cancellations, 432 PPM failures, 5,561 minutes delay and resulted in disruption to 696 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
Cancelled	Services subject to cancellation (full/part)
PPM	Services arriving at destination within 4 minutes 59 seconds of the planned arrival time
Right time at destination	Services arriving at destination early or within 59 seconds of the planned arrival time
CaSL	Services subject to cancellation (full/part) or arriving 30 minutes late or more at destination
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
119+	Services arriving at the planned destination greater than 119 minutes late