

From 13 October 2019 to 9 November 2019

	Short Formed	Cancelled	PPM	Right time at destination	CaSL
Northern	5371 (8.4%)	5109 (7.0%)	71.0%	40.3%	7.6%

Our Service Group Performance

	Short Formed	Cancelled	PPM	Right time at destination	CaSL	30-59	60-119	119+
Tyne, Tees & Wear	18 0.4%	208 4.3%	78.4%	2445 50.1%	4.4%	8 0.2%	0 0%	0 0%
Lancashire & Cumbria Local	20 0.4%	273 5.4%	67.7%	1723 34.3%	5.8%	19 0.4%	1 0%	0 0%
West & North Yorkshire Inter Urban	1185 13.8%	864 8.5%	64.9%	3628 35.6%	9.8%	125 1.2%	10 0.1%	0 0%
West & North Yorkshire Local	623 5.2%	975 7.3%	74.3%	5988 44.6%	8.0%	93 0.7%	5 0%	0 0%
South & East Yorkshire Inter Urban	341 6.8%	377 6.7%	78.8%	3164 55.9%	7.0%	17 0.3%	3 0.1%	0 0%
South & East Yorkshire	910 23.0%	463 8.9%	65.8%	1791 34.3%	9.6%	38 0.7%	2 0%	0 0%
North Manchester	868 14.0%	568 8.2%	68.8%	2751 39.9%	8.7%	27 0.4%	3 0%	0 0%
Merseyrail City Lines	504 12.4%	378 8.4%	62.3%	1380 30.7%	9.5%	48 1.1%	1 0%	0 0%
South Manchester	527 5.6%	529 4.9%	73.3%	3653 34.0%	5.3%	36 0.3%	5 0%	0 0%
Lancashire & Cumbria Inter Urban	375 9.0%	474 7.5%	72.4%	2855 44.9%	7.6%	12 0.2%	0 0%	0 0%

Unfortunately things don't always go to plan. The following incidents caused significant delay and cancellations:

25 October	train fault - Leeds
26 October	signal failure - Shipley
26 October	flooding - Kirk Sandall
7 November	flooding - Walsden
7 November	overhead line issue - Guiseley

The above incidents had a combined impact of 624 cancellations, 995 PPM failures, 9,682 minutes delay and resulted in disruption to 1,277 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
Cancelled	Services subject to cancellation (full/part)
PPM	Services arriving at destination within 4 minutes 59 seconds of the planned arrival time
Right time at destination	Services arriving at destination early or within 59 seconds of the planned arrival time
CaSL	Services subject to cancellation (full/part) or arriving 30 minutes late or more at destination
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
119+	Services arriving at the planned destination greater than 119 minutes late