

From 10 November 2019 to 7 December 2019

	Short Formed	Cancelled	PPM	Right time at destination	CaSL
Northern	6001 (8.8%)	5569 (7.6%)	64.7%	34.5%	8.5%

Our Service Group Performance

	Short Formed	Cancelled	PPM	Right time at destination	CaSL	30-59	60-119	119+
Tyne, Tees & Wear	39 0.9%	398 8.2%	72.6%	2183 44.8%	8.5%	17 0.3%	0 0%	0 0%
Lancashire & Cumbria Local	45 1.0%	320 6.4%	66.4%	1720 34.4%	6.8%	18 0.4%	2 0%	0 0%
West & North Yorkshire Inter Urban	1134 12.1%	766 7.5%	58.4%	2917 28.6%	8.6%	106 1.0%	7 0.1%	0 0%
West & North Yorkshire Local	652 4.9%	667 5.0%	70.1%	5209 38.7%	5.8%	103 0.8%	5 0%	0 0%
South & East Yorkshire Inter Urban	292 5.3%	406 6.9%	71.5%	2813 47.9%	7.7%	43 0.7%	5 0.1%	0 0%
South & East Yorkshire	955 22.3%	593 11.3%	48.3%	1201 22.9%	13.4%	105 2.0%	4 0.1%	0 0%
North Manchester	1085 17.3%	673 9.8%	61.8%	2305 33.6%	10.8%	64 0.9%	3 0%	0 0%
Merseyrail City Lines	669 16.3%	479 10.5%	57.2%	1200 26.4%	11.6%	43 0.9%	4 0.1%	0 0%
South Manchester	730 7.7%	645 6.0%	67.5%	3121 29.1%	6.5%	47 0.4%	7 0.1%	0 0%
Lancashire & Cumbria Inter Urban	400 8.9%	622 9.7%	66.8%	2553 39.9%	10.4%	39 0.6%	5 0.1%	5 0.1%

Unfortunately things don't always go to plan. The following incidents caused significant delay and cancellations:

12 November	freight train failure - Wakefield
14 November	flooding - Kirk Sandall
27 November	overhead line issue - Lancaster
3 December	trespass - Smithy Bridge
4 December	train fault - Dronfield

The above incidents had a combined impact of 305 cancellations, 751 PPM failures, 9,618 minutes delay and resulted in disruption to 1,273 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
Cancelled	Services subject to cancellation (full/part)
PPM	Services arriving at destination within 4 minutes 59 seconds of the planned arrival time
Right time at destination	Services arriving at destination early or within 59 seconds of the planned arrival time
CaSL	Services subject to cancellation (full/part) or arriving 30 minutes late or more at destination
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
119+	Services arriving at the planned destination greater than 119 minutes late