

From 5 January 2020 to 1 February 2020

	Short Formed	Cancelled	PPM	Right time at destination	CaSL
Northern	3939 (6.8%)	3213 (4.4%)	81.6%	52.7%	4.7%

Our Service Group Performance

	Short Formed	Cancelled	PPM	Right time at destination	CaSL	30-59	60-119	119+
Tyne, Tees & Wear	9 0.2%	144 2.9%	88.6%	3149 63.8%	3.1%	7 0.1%	0 0%	0 0%
Lancashire & Cumbria Local	52 1.1%	131 2.6%	86.6%	2705 53.8%	2.9%	13 0.3%	0 0%	0 0%
West & North Yorkshire Inter Urban	619 9.2%	620 6.0%	74.0%	4482 43.1%	6.3%	33 0.3%	3 0%	0 0%
West & North Yorkshire Local	172 1.5%	495 3.7%	85.5%	8070 60.5%	3.9%	24 0.2%	0 0%	0 0%
South & East Yorkshire Inter Urban	248 11.2%	163 2.6%	85.5%	3604 58.5%	2.9%	17 0.3%	0 0%	0 0%
South & East Yorkshire	391 9.2%	243 4.6%	73.7%	2212 41.9%	4.9%	15 0.3%	3 0.1%	0 0%
North Manchester	932 17.7%	350 5.6%	81.2%	3549 56.6%	5.8%	13 0.2%	0 0%	0 0%
Merseyrail City Lines	608 14.4%	263 5.9%	77.3%	2086 47.1%	6.1%	8 0.2%	1 0%	0 0%
South Manchester	543 6.0%	442 4.1%	82.2%	4801 44.9%	4.4%	27 0.3%	1 0%	0 0%
Lancashire & Cumbria Inter Urban	365 9.2%	362 5.7%	81.3%	3725 58.6%	5.9%	14 0.2%	1 0%	1 0%

Unfortunately things don't always go to plan. The following incidents caused significant delay and cancellations:

9 January	track fault - Deighton
16 January	track fault - Deansgate
16 January	overhead line issue - Camforth
26 January	tunnel damage - Horsforth
1 February	trespass - Steeton & Silsden

The above incidents had a combined impact of 275 cancellations, 504 PPM failures, 4,972 minutes delay and resulted in disruption to 809 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
Cancelled	Services subject to cancellation (full/part)
PPM	Services arriving at destination within 4 minutes 59 seconds of the planned arrival time
Right time at destination	Services arriving at destination early or within 59 seconds of the planned arrival time
CaSL	Services subject to cancellation (full/part) or arriving 30 minutes late or more at destination
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
119+	Services arriving at the planned destination greater than 119 minutes late