

# From 2 February 2020 to 29 February 2020

	Short Formed	Cancelled	PPM	Right time at destination	CaSL
<b>Northern</b>	5364 (8.2%)	4765 (6.5%)	77.9%	49.9%	6.9%

## Our Service Group Performance

	Short Formed	Cancelled	PPM	Right time at destination	CaSL	30-59	60-119	119+
Tyne, Tees & Wear	22 0.5%	187 3.8%	86.1%	3007 60.8%	4.0%	10 0.2%	0 0%	0 0%
Lancashire & Cumbria Local	108 2.3%	194 3.9%	84.0%	2562 51.1%	4.2%	18 0.4%	1 0%	0 0%
West & North Yorkshire Inter Urban	1004 11.2%	980 9.3%	68.1%	4233 40.2%	9.9%	58 0.6%	3 0%	0 0%
West & North Yorkshire Local	342 2.8%	632 4.8%	83.1%	7637 58.2%	5.1%	38 0.3%	2 0%	0 0%
South & East Yorkshire Inter Urban	627 11.7%	305 5.0%	81.5%	3439 56.2%	5.4%	26 0.4%	0 0%	0 0%
South & East Yorkshire	562 13.7%	440 8.3%	68.3%	2075 39.3%	9.1%	40 0.8%	0 0%	0 0%
North Manchester	961 16.5%	463 7.3%	77.1%	3271 51.4%	7.5%	10 0.2%	2 0%	0 0%
Merseyrail City Lines	617 14.9%	481 10.7%	72.9%	1920 42.6%	11.1%	16 0.4%	4 0.1%	0 0%
South Manchester	552 5.8%	573 5.3%	79.2%	4744 44.0%	5.6%	30 0.3%	3 0%	0 0%
Lancashire & Cumbria Inter Urban	569 13.8%	510 8.0%	78.7%	3588 56.2%	8.5%	25 0.4%	6 0.1%	6 0.1%

Unfortunately things don't always go to plan. The following incidents caused significant delay and cancellations:

9 February	flooding - Shipley
9 February	flooding - Sowerby Bridge
13 February	track fault - Meadowhall
24 February	track fault - Ardwick
28 February	track fault - Deansgate

The above incidents had a combined impact of 387 cancellations, 681 PPM failures, 6,663 minutes delay and resulted in disruption to 1,006 Northern services.

### Definitions

Short Formed	Services run with less than planned capacity
Cancelled	Services subject to cancellation (full/part)
PPM	Services arriving at destination within 4 minutes 59 seconds of the planned arrival time
Right time at destination	Services arriving at destination early or within 59 seconds of the planned arrival time
CaSL	Services subject to cancellation (full/part) or arriving 30 minutes late or more at destination
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
119+	Services arriving at the planned destination greater than 119 minutes late