

From 3 May 2020 to 30 May 2020

	Short Formed	All cancellations	On Time	Time to 3	Time to 15
Northern	138 (0.4%)	325 (0.5%)	84.1%	94.3%	99.2%

Our Service Group Performance

	Short Formed	All Cancellations	On Time	Time to 3	Time to 15	30-59	60-119	120+
Tyne, Tees & Wear	1 0%	39 1.4%	82.1%	94.4%	99.2%	8 0.3%	3 0.1%	0 0%
Lancashire & Cumbria Local	17 0.7%	8 0.3%	83.4%	94.1%	99.5%	5 0.2%	0 0%	0 0%
West & North Yorkshire Inter Urban	51 0.9%	37 0.7%	76.6%	90.7%	98.1%	31 0.6%	5 0.1%	0 0%
West & North Yorkshire Local	14 0.2%	52 0.6%	85.2%	94.8%	99.3%	8 0.1%	1 0%	0 0%
South & East Yorkshire Inter Urban	15 0.5%	35 1.1%	86.1%	95.3%	99.0%	11 0.3%	1 0%	0 0%
South & East Yorkshire	3 0.1%	9 0.4%	81.3%	94.0%	99.1%	5 0.2%	3 0.1%	0 0%
North Manchester	4 0.1%	20 0.7%	87.4%	95.4%	99.4%	6 0.2%	0 0%	0 0%
Merseyrail City Lines	18 0.8%	38 1.8%	87.0%	94.3%	98.9%	1 0%	0 0%	0 0%
South Manchester	5 0.1%	46 0.7%	86.6%	95.4%	99.3%	11 0.2%	1 0%	0 0%
Lancashire & Cumbria Inter Urban	10 0.3%	41 1.4%	81.1%	93.2%	99.0%	9 0.3%	0 0%	0 0%

Unfortunately things don't always go to plan. The following incidents caused significant delay and cancellations:

7 May	freight service issue - Wakefield
20 May	lineside fire - Earlestown
22 May	freight service issue - Sunderland
23 May	overhead line fault - Stockport
28 May	track fault - Heald Green

The above incidents had a combined impact of 86 cancellations and 977 minutes delay which resulted in disruption to 155 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
All cancellations	Services subject to cancellation (full/part)
On Time	Percentage of Recorded Station Stops called at on time or early
Time to 3	Percentage of Recorded Station Stops called at within 3 minutes of the planned time
Time to 15	Percentage of Recorded Station Stops called at within 15 minutes of the planned time
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
120+	Services arriving at the planned destination more than 119 minutes late