

From 31 May 2020 to 27 June 2020

	Short Formed	All cancellations	On Time	Time to 3	Time to 15
Northern	113 (0.3%)	355 (0.6%)	82.7%	93.8%	99.2%

Our Service Group Performance

	Short Formed	All Cancellations	On Time	Time to 3	Time to 15	30-59	60-119	120+
Tyne, Tees & Wear	2 0.1%	50 1.5%	78.3%	92.2%	98.5%	5 0.2%	0 0%	0 0%
Lancashire & Cumbria Local	0 0%	17 0.6%	80.8%	92.8%	98.9%	7 0.2%	1 0%	0 0%
West & North Yorkshire Inter Urban	33 0.6%	34 0.6%	78.0%	91.6%	99.1%	14 0.2%	1 0%	0 0%
West & North Yorkshire Local	2 0%	19 0.2%	86.1%	95.5%	99.5%	10 0.1%	0 0%	0 0%
South & East Yorkshire Inter Urban	23 0.7%	24 0.7%	80.6%	92.7%	99.0%	10 0.3%	3 0.1%	0 0%
South & East Yorkshire	0 0%	25 0.9%	77.7%	91.6%	98.8%	8 0.3%	2 0.1%	0 0%
North Manchester	14 0.4%	35 0.9%	86.0%	95.1%	99.5%	3 0.1%	0 0%	0 0%
Merseyrail City Lines	3 0.1%	22 0.8%	86.4%	95.2%	99.6%	4 0.2%	0 0%	0 0%
South Manchester	36 0.7%	70 1.0%	84.3%	94.3%	99.2%	13 0.2%	4 0.1%	0 0%
Lancashire & Cumbria Inter Urban	0 0%	59 1.7%	80.1%	93.4%	99.2%	5 0.1%	3 0.1%	0 0%

Unfortunately things don't always go to plan. The following incidents caused significant delay and cancellations:

10 June	signal failure - Stockport
12 June	overhead line issue - Manchester Airport
17 June	overhead line issue - Salford
19 June	track fault - Bishop Auckland
21 June	signal failure - Preston

The above incidents had a combined impact of 94 cancellations and 1,864 minutes delay which resulted in disruption to 174 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
All cancellations	Services subject to cancellation (full/part)
On Time	Percentage of Recorded Station Stops called at on time or early
Time to 3	Percentage of Recorded Station Stops called at within 3 minutes of the planned time
Time to 15	Percentage of Recorded Station Stops called at within 15 minutes of the planned time
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
120+	Services arriving at the planned destination more than 119 minutes late