

From 28 June 2020 to 25 July 2020

	Short Formed	All cancellations	On Time	Time to 3	Time to 15
Northern	107 (0.2%)	349 (0.5%)	81.1%	93.9%	99.3%

Our Service Group Performance

	Short Formed	All Cancellations	On Time	Time to 3	Time to 15	30-59	60-119	120+
Tyne, Tees & Wear	0 0%	20 0.6%	76.2%	92.9%	99.3%	5 0.1%	1 0%	0 0%
Lancashire & Cumbria Local	0 0%	17 0.5%	75.6%	91.7%	99.5%	1 0%	1 0%	0 0%
West & North Yorkshire Inter Urban	32 0.5%	38 0.6%	77.7%	92.4%	98.9%	12 0.2%	4 0.1%	0 0%
West & North Yorkshire Local	0 0%	42 0.4%	84.2%	95.3%	99.5%	8 0.1%	3 0%	0 0%
South & East Yorkshire Inter Urban	5 0.1%	4 0.1%	82.1%	94.5%	99.5%	4 0.1%	0 0%	0 0%
South & East Yorkshire	0 0%	38 1.1%	75.8%	91.3%	98.7%	11 0.3%	0 0%	0 0%
North Manchester	26 0.7%	54 1.3%	83.7%	94.1%	99.3%	8 0.2%	1 0%	0 0%
Merseyrail City Lines	21 0.8%	37 1.3%	83.4%	94.3%	99.7%	0 0%	0 0%	0 0%
South Manchester	13 0.2%	55 0.7%	83.7%	95.3%	99.4%	8 0.1%	0 0%	0 0%
Lancashire & Cumbria Inter Urban	10 0.3%	44 1.2%	79.8%	93.2%	99.2%	5 0.1%	0 0%	0 0%

Unfortunately things don't always go to plan. The following incidents caused significant delay and cancellations:

3 July	flooding - Wennington
10 July	trespass - Urmston
11 July	trespass - Euxton Balshaw Lane
14 July	trespass - Salford
24 July	train fault - Broadbottom

The above incidents had a combined impact of 76 cancellations and 1,269 minutes delay which resulted in disruption to 164 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
All cancellations	Services subject to cancellation (full/part)
On Time	Percentage of Recorded Station Stops called at on time or early
Time to 3	Percentage of Recorded Station Stops called at within 3 minutes of the planned time
Time to 15	Percentage of Recorded Station Stops called at within 15 minutes of the planned time
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
120+	Services arriving at the planned destination more than 119 minutes late