

# From 26 July 2020 to 22 August 2020

	Short Formed	All cancellations	On Time	Time to 3	Time to 15
<b>Northern</b>	215 (0.5%)	394 (0.8%)	76.7%	91.6%	99.1%

## Our Service Group Performance

	Short Formed	All Cancellations	On Time	Time to 3	Time to 15	30-59	60-119	120+
Tyne, Tees & Wear	8 0.2%	14 0.4%	71.4%	89.4%	98.9%	14 0.4%	0 0%	0 0%
Lancashire & Cumbria Local	14 0.4%	61 1.8%	62.9%	81.0%	97.5%	18 0.5%	0 0%	0 0%
West & North Yorkshire Inter Urban	77 1.2%	51.5 0.8%	71.6%	89.8%	98.6%	17 0.3%	0 0%	0 0%
West & North Yorkshire Local	0 0%	34.5 0.4%	81.1%	94.0%	99.5%	10 0.1%	0 0%	0 0%
South & East Yorkshire Inter Urban	34 0.9%	10 0.3%	76.9%	92.7%	99.4%	3 0.1%	1 0%	0 0%
South & East Yorkshire	0 0%	45 1.2%	76.0%	91.9%	99.3%	7 0.2%	0 0%	0 0%
North Manchester	35 0.9%	47 1.1%	81.3%	93.3%	99.4%	3 0.1%	0 0%	0 0%
Merseyrail City Lines	10 0.4%	13 0.4%	79.8%	93.3%	99.6%	2 0.1%	0 0%	0 0%
South Manchester	26 0.4%	77.5 1.0%	79.8%	93.1%	99.1%	15 0.2%	6 0.1%	0 0%
Lancashire & Cumbria Inter Urban	11 0.3%	40.5 1.0%	74.4%	90.5%	99.1%	7 0.2%	1 0%	0 0%

Unfortunately things don't always go to plan. The following incidents caused significant delay and cancellations:

28 July	overhead line issue - Salford
6 August	points failure - Salford
10 August	vandalism - Bingley
12 August	lightning strike - Macclesfield
18 August	trespass - Bolton

The above incidents had a combined impact of 74 cancellations and 2,605 minutes delay which resulted in disruption to 189 Northern services.

### Definitions

Short Formed	Services run with less than planned capacity
All cancellations	Services subject to cancellation (full/part)
On Time	Percentage of Recorded Station Stops called at on time or early
Time to 3	Percentage of Recorded Station Stops called at within 3 minutes of the planned time
Time to 15	Percentage of Recorded Station Stops called at within 15 minutes of the planned time
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
120+	Services arriving at the planned destination more than 119 minutes late