

From 18 October 2020 to 14 November 2020

	Short Formed	All cancellations	On Time	Time to 3	Time to 15
Northern	0 (0%)	1315 (2.2%)	63.4%	83.9%	98.6%

Our Service Group Performance

	Short Formed	All Cancellations	On Time	Time to 3	Time to 15	30-59	60-119	120+
Tyne, Tees & Wear	0 0%	62 1.5%	69.4%	88.3%	99.3%	7 0.2%	0 0%	0 0%
Lancashire & Cumbria Local	0 0%	71 1.7%	59.7%	82.2%	98.3%	10 0.2%	0 0%	0 0%
West & North Yorkshire Inter Urban	0 0%	153 1.7%	50.5%	74.2%	97.5%	36 0.4%	0 0%	0 0%
West & North Yorkshire Local	0 0%	217 1.7%	65.2%	85.9%	99.0%	12 0.1%	1 0%	0 0%
South & East Yorkshire Inter Urban	0 0%	110 2.4%	66.5%	85.4%	98.4%	15 0.3%	2 0%	0 0%
South & East Yorkshire	0 0%	211.5 5.0%	63.1%	82.6%	97.9%	27 0.6%	1 0%	0 0%
North Manchester	0 0%	56.5 1.4%	68.2%	86.6%	98.9%	5 0.1%	0 0%	0 0%
Merseyrail City Lines	0 0%	130.5 3.8%	65.0%	84.9%	98.3%	14 0.4%	2 0.1%	0 0%
South Manchester	0 0%	182 2.1%	65.3%	85.4%	98.8%	20 0.2%	2 0%	0 0%
Lancashire & Cumbria Inter Urban	0 0%	121.5 2.4%	66.5%	86.0%	98.9%	6 0.1%	2 0%	0 0%

Unfortunately things don't always go to plan. The following incidents caused significant delay and cancellations:

21 October	landslip - Buckshaw Parkway
22 October	train fault - Frizinghall
29 October	signal fault - Wakefield
1 November	autumn/leaf fall - Windermere Line
11 November	derailment - Sheffield

The above incidents had a combined impact of 410 cancellations and 2,917 minutes delay which resulted in disruption to 619 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
All cancellations	Services subject to cancellation (full/part)
On Time	Percentage of Recorded Station Stops called at on time or early
Time to 3	Percentage of Recorded Station Stops called at within 3 minutes of the planned time
Time to 15	Percentage of Recorded Station Stops called at within 15 minutes of the planned time
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
120+	Services arriving at the planned destination more than 119 minutes late