

From 13 December 2020 to 9 January 2021

	Short Formed	All cancellations	On Time	Time to 3	Time to 15
Northern	0 (0%)	1013 (1.7%)	75.6%	91.3%	99.2%

Our Service Group Performance

	Short Formed	All Cancellations	On Time	Time to 3	Time to 15	30-59	60-119	120+
Tyne, Tees & Wear	0 0%	62.5 1.5%	82.2%	94.3%	99.4%	3 0.1%	0 0%	0 0%
Lancashire & Cumbria Local	0 0%	53 1.3%	73.8%	91.1%	99.3%	8 0.2%	0 0%	0 0%
West & North Yorkshire Inter Urban	0 0%	151.5 1.8%	67.7%	86.8%	98.6%	21 0.3%	6 0.1%	0 0%
West & North Yorkshire Local	0 0%	138 1.2%	77.0%	92.7%	99.3%	15 0.1%	0 0%	0 0%
South & East Yorkshire Inter Urban	0 0%	50 1.2%	73.1%	89.4%	99.0%	9 0.2%	1 0%	0 0%
South & East Yorkshire	0 0%	70.5 1.7%	76.8%	91.3%	99.4%	1 0%	0 0%	0 0%
North Manchester	0 0%	77.5 1.7%	76.4%	91.2%	99.1%	2 0%	1 0%	0 0%
Merseyrail City Lines	0 0%	189.5 5.3%	76.5%	92.0%	99.3%	7 0.2%	0 0%	0 0%
South Manchester	0 0%	121 1.4%	79.2%	93.4%	99.4%	12 0.1%	0 0%	0 0%
Lancashire & Cumbria Inter Urban	0 0%	99.5 2.1%	73.8%	90.3%	99.1%	8 0.2%	0 0%	0 0%

Unfortunately things don't always go to plan. The following incidents caused significant delay and cancellations:

16 December	trespass - Bolton
27 December	signal fault - Keighley
29 December	overhead line issue - Kirkstall
29 December	track fault - Liverpool
9 January	trespass - Thornaby

The above incidents had a combined impact of 113 cancellations and 3,477 minutes delay which resulted in disruption to 315 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
All cancellations	Services subject to cancellation (full/part)
On Time	Percentage of Recorded Station Stops called at on time or early
Time to 3	Percentage of Recorded Station Stops called at within 3 minutes of the planned time
Time to 15	Percentage of Recorded Station Stops called at within 15 minutes of the planned time
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
120+	Services arriving at the planned destination more than 119 minutes late