

From 10 January 2021 to 6 February 2021

	Short Formed	All cancellations	On Time	Time to 3	Time to 15
Northern	1036 (2%)	1777 (3.3%)	77.0%	90.7%	98.6%

Our Service Group Performance

	Short Formed	All Cancellations	On Time	Time to 3	Time to 15	30-59	60-119	120+
Tyne, Tees & Wear	68 1.7%	68 1.7%	81.3%	93.2%	99.2%	3 0.1%	3 0.1%	0 0%
Lancashire & Cumbria Local	16 0.5%	98 2.8%	76.0%	91.2%	98.6%	12 0.3%	2 0.1%	0 0%
West & North Yorkshire Inter Urban	466 6.3%	313 4.4%	70.7%	87.1%	97.4%	42 0.6%	8 0.1%	0 0%
West & North Yorkshire Local	68 0.7%	379 3.5%	77.3%	90.9%	98.8%	20 0.2%	2 0%	0 0%
South & East Yorkshire Inter Urban	55 1.3%	53 1.3%	78.1%	91.9%	99.0%	12 0.3%	2 0%	0 0%
South & East Yorkshire	4 0.1%	65 1.6%	74.3%	88.9%	98.8%	11 0.3%	0 0%	0 0%
North Manchester	88 2.1%	157 3.7%	80.1%	93.1%	99.2%	6 0.1%	2 0%	0 0%
Merseyrail City Lines	151 5.3%	231 7.6%	79.1%	91.0%	98.6%	19 0.6%	3 0.1%	0 0%
South Manchester	55 0.7%	224 2.7%	77.6%	90.7%	98.7%	24 0.3%	7 0.1%	0 0%
Lancashire & Cumbria Inter Urban	65 1.6%	191 4.5%	77.9%	90.9%	98.5%	14 0.3%	3 0.1%	0 0%

Unfortunately things don't always go to plan. The following incidents caused significant delay and cancellations:

14 January	tree on the line - Kirkstall
19 January	flooding - Newton-le-Willows
20 January	flooding - Rotherham
20 January	flooding - Walsden
26 January	track fault - Stockport

The above incidents had a combined impact of 432 cancellations and 3,081 minutes delay which resulted in disruption to 654 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
All cancellations	Services subject to cancellation (full/part)
On Time	Percentage of Recorded Station Stops called at on time or early
Time to 3	Percentage of Recorded Station Stops called at within 3 minutes of the planned time
Time to 15	Percentage of Recorded Station Stops called at within 15 minutes of the planned time
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
120+	Services arriving at the planned destination more than 119 minutes late