

# From 7 February 2021 to 6 March 2021

	Short Formed	All cancellations	On Time	Time to 3	Time to 15
<b>Northern</b>	738 (1.5%)	556 (1.1%)	80.0%	93.0%	99.3%

## Our Service Group Performance

	Short Formed	All Cancellations	On Time	Time to 3	Time to 15	30-59	60-119	120+
Tyne, Tees & Wear	2 0.1%	42 1.2%	79.7%	92.4%	98.9%	9 0.2%	0 0%	0 0%
Lancashire & Cumbria Local	0 0%	6 0.2%	75.8%	91.0%	99.2%	1 0%	0 0%	0 0%
West & North Yorkshire Inter Urban	431 6.2%	115 1.8%	75.2%	90.1%	98.6%	17 0.3%	6 0.1%	0 0%
West & North Yorkshire Local	0 0%	85 0.9%	80.7%	94.0%	99.5%	7 0.1%	3 0%	0 0%
South & East Yorkshire Inter Urban	95 2.4%	15 0.4%	81.3%	93.7%	99.4%	11 0.3%	1 0%	0 0%
South & East Yorkshire	8 0.2%	60.5 1.6%	76.0%	91.0%	99.1%	5 0.1%	0 0%	0 0%
North Manchester	61 1.5%	64 1.6%	84.0%	95.0%	99.5%	3 0.1%	0 0%	0 0%
Merseyrail City Lines	7 0.3%	53.5 2.0%	84.0%	94.1%	99.8%	1 0%	0 0%	0 0%
South Manchester	114 1.6%	82.5 1.0%	81.3%	93.9%	99.5%	7 0.1%	4 0%	0 0%
Lancashire & Cumbria Inter Urban	20 0.5%	32 0.8%	79.6%	92.8%	99.6%	1 0%	0 0%	0 0%

Unfortunately things don't always go to plan. The following incidents caused significant delay and cancellations:

14 February	severe weather - Buxton
19 February	severe weather - Darwen
19 February	track fault - Horsforth
28 February	engineering overrun - Eccles
1 March	track fault - Salford

The above incidents had a combined impact of 154 cancellations and 1,258 minutes delay which resulted in disruption to 202 Northern services.

### Definitions

Short Formed	Services run with less than planned capacity
All cancellations	Services subject to cancellation (full/part)
On Time	Percentage of Recorded Station Stops called at on time or early
Time to 3	Percentage of Recorded Station Stops called at within 3 minutes of the planned time
Time to 15	Percentage of Recorded Station Stops called at within 15 minutes of the planned time
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
120+	Services arriving at the planned destination more than 119 minutes late