

From 7 March 2021 to 31 March 2021

	Short Formed	All cancellations	On Time	Time to 3	Time to 15
Northern	622 (1.4%)	498 (1.1%)	80.0%	93.2%	99.4%

Our Service Group Performance

	Short Formed	All Cancellations	On Time	Time to 3	Time to 15	30-59	60-119	120+
Tyne, Tees & Wear	3 0.1%	47 1.4%	80.4%	93.3%	99.2%	9 0.3%	0 0%	0 0%
Lancashire & Cumbria Local	2 0.1%	40 1.4%	75.5%	90.7%	99.0%	7 0.2%	2 0.1%	0 0%
West & North Yorkshire Inter Urban	231 3.7%	61 1.1%	76.1%	91.1%	99.0%	10 0.2%	3 0.1%	0 0%
West & North Yorkshire Local	59 0.7%	57 0.7%	80.2%	94.2%	99.7%	5 0.1%	0 0%	0 0%
South & East Yorkshire Inter Urban	140 4.0%	12.5 0.4%	84.3%	95.4%	99.5%	4 0.1%	1 0%	0 0%
South & East Yorkshire	38 1.3%	55.5 1.8%	77.1%	92.2%	99.1%	7 0.2%	0 0%	0 0%
North Manchester	70 2.0%	24 0.7%	83.1%	94.6%	99.6%	1 0%	0 0%	0 0%
Merseyrail City Lines	18 0.8%	58.5 2.5%	82.7%	93.8%	99.3%	2 0.1%	0 0%	0 0%
South Manchester	21 0.3%	76 1.1%	82.3%	94.4%	99.6%	5 0.1%	0 0%	0 0%
Lancashire & Cumbria Inter Urban	40 1.2%	66.5 1.9%	76.8%	90.6%	99.4%	4 0.1%	1 0%	0 0%

Unfortunately things don't always go to plan. The following incidents caused significant delay and cancellations:

11 March	tree on the line - Manchester
11 March	signal failure - Romiley
15 March	signal failure - Preston
18 March	trespass - Kirkstall
30 March	train fault - Glazebrook

The above incidents had a combined impact of 155 cancellations and 1,500 minutes delay which resulted in disruption to 244 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
All cancellations	Services subject to cancellation (full/part)
On Time	Percentage of Recorded Station Stops called at on time or early
Time to 3	Percentage of Recorded Station Stops called at within 3 minutes of the planned time
Time to 15	Percentage of Recorded Station Stops called at within 15 minutes of the planned time
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
120+	Services arriving at the planned destination more than 119 minutes late