

From 1 April 2021 to 1 May 2021

	Short Formed	All cancellations	On Time	Time to 3	Time to 15
Northern	2648 (4.8%)	493 (0.9%)	77.5%	92.3%	99.4%

Our Service Group Performance

	Short Formed	All Cancellations	On Time	Time to 3	Time to 15	30-59	60-119	120+
Tyne, Tees & Wear	7 0.2%	39.5 1.0%	76.9%	92.0%	99.0%	3 0.1%	1 0%	0 0%
Lancashire & Cumbria Local	7 0.2%	17.5 0.5%	68.0%	87.2%	99.3%	5 0.1%	0 0%	0 0%
West & North Yorkshire Inter Urban	395 5.1%	76.5 1.1%	73.7%	90.7%	99.1%	17 0.2%	2 0%	0 0%
West & North Yorkshire Local	99 1.0%	83.5 0.8%	78.8%	93.5%	99.4%	12 0.1%	1 0%	0 0%
South & East Yorkshire Inter Urban	84 2.0%	31 0.7%	80.5%	93.7%	99.5%	6 0.1%	0 0%	0 0%
South & East Yorkshire	203 4.8%	57 1.3%	73.6%	90.3%	99.4%	6 0.1%	3 0.1%	0 0%
North Manchester	334 7.4%	29 0.6%	80.7%	93.0%	99.5%	2 0%	0 0%	0 0%
Merseyrail City Lines	482 15.8%	41.5 1.4%	81.2%	93.3%	99.2%	6 0.2%	2 0.1%	0 0%
South Manchester	272 3.3%	55.5 0.6%	81.0%	94.1%	99.6%	5 0.1%	0 0%	0 0%
Lancashire & Cumbria Inter Urban	765 18.6%	61.5 1.4%	74.8%	91.1%	99.3%	4 0.1%	2 0%	0 0%

Unfortunately things don't always go to plan. The following incidents caused significant delay and cancellations:

12 April	trespass - Kirkstall
15 April	train fault - Manchester Oxford Road
18 April	track vandalism - Bradford
21 April	lineside fire - Outwood
29 April	track fault - Entwistle

The above incidents had a combined impact of 89 cancellations and 1,959 minutes delay which resulted in disruption to 198 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
All cancellations	Services subject to cancellation (full/part)
On Time	Percentage of Recorded Station Stops called at on time or early
Time to 3	Percentage of Recorded Station Stops called at within 3 minutes of the planned time
Time to 15	Percentage of Recorded Station Stops called at within 15 minutes of the planned time
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
120+	Services arriving at the planned destination more than 119 minutes late