

From 2 May 2021 to 29 May 2021

	Short Formed	All cancellations	On Time	Time to 3	Time to 15
Northern	3613 (6.5%)	824 (1.5%)	75.4%	91.1%	99.2%

Our Service Group Performance

	Short Formed	All Cancellations	On Time	Time to 3	Time to 15	30-59	60-119	120+
Tyne, Tees & Wear	14 0.3%	38.5 0.9%	81.2%	92.9%	99.2%	7 0.2%	3 0.1%	0 0%
Lancashire & Cumbria Local	9 0.2%	26.5 0.7%	73.7%	91.0%	99.3%	6 0.1%	1 0%	0 0%
West & North Yorkshire Inter Urban	849 10.6%	155.5 2.1%	67.0%	86.7%	99.0%	6 0.1%	1 0%	0 0%
West & North Yorkshire Local	98 0.9%	237 2.1%	75.4%	92.2%	99.4%	8 0.1%	2 0%	1 0%
South & East Yorkshire Inter Urban	91 2.1%	40 0.9%	79.4%	92.3%	99.3%	8 0.2%	0 0%	0 0%
South & East Yorkshire	79 2.0%	50.5 1.2%	75.1%	91.2%	99.5%	3 0.1%	0 0%	0 0%
North Manchester	254 6.2%	59 1.4%	78.6%	91.4%	98.9%	7 0.2%	1 0%	0 0%
Merseyrail City Lines	444 15.2%	57 1.9%	75.5%	90.8%	99.1%	3 0.1%	1 0%	0 0%
South Manchester	636 7.8%	107 1.2%	78.0%	92.5%	99.5%	11 0.1%	2 0%	0 0%
Lancashire & Cumbria Inter Urban	1139 26.5%	53 1.2%	73.4%	90.2%	99.2%	4 0.1%	0 0%	0 0%

Unfortunately things don't always go to plan. The following incidents caused significant delay and cancellations:

4 May	track fault - Church Fenton
17 May	overhead line issue - Stockport
18 May	overhead line issue - Kirkstall
18 May	station building collapse - Northwich
20 May	power failure - Moorthorpe

The above incidents had a combined impact of 292 cancellations and 2,644 minutes delay which resulted in disruption to 525 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
All cancellations	Services subject to cancellation (full/part)
On Time	Percentage of Recorded Station Stops called at on time or early
Time to 3	Percentage of Recorded Station Stops called at within 3 minutes of the planned time
Time to 15	Percentage of Recorded Station Stops called at within 15 minutes of the planned time
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
120+	Services arriving at the planned destination more than 119 minutes late