

From 27 June 2021 to 24 July 2021

	Short Formed	All cancellations	On Time	Time to 3	Time to 15
Northern	2840 (4.7%)	2050 (3.3%)	72.8%	89.0%	98.8%

Our Service Group Performance

	Short Formed	All Cancellations	On Time	Time to 3	Time to 15	30-59	60-119	120+
Tyne, Tees & Wear	26 0.6%	189.5 4.0%	77.6%	90.2%	98.9%	7 0.2%	1 0%	0 0%
Lancashire & Cumbria Local	12 0.3%	227.5 4.8%	68.8%	86.4%	98.3%	8 0.2%	2 0%	1 0%
West & North Yorkshire Inter Urban	847 9.2%	282 3.3%	64.4%	84.3%	97.8%	47 0.5%	8 0.1%	0 0%
West & North Yorkshire Local	104 0.9%	267.5 2.1%	73.5%	90.6%	99.2%	10 0.1%	1 0%	1 0%
South & East Yorkshire Inter Urban	125 2.7%	197 4.1%	75.5%	89.4%	98.3%	16 0.3%	6 0.1%	0 0%
South & East Yorkshire	20 0.5%	278.5 6.6%	73.4%	88.3%	98.5%	14 0.3%	3 0.1%	2 0%
North Manchester	537 13.5%	170.5 4.1%	74.2%	88.7%	98.8%	3 0.1%	0 0%	0 0%
Merseyrail City Lines	369 10.3%	114.5 3.0%	73.9%	89.6%	98.9%	10 0.3%	1 0%	0 0%
South Manchester	387 4.4%	156 1.7%	75.8%	91.3%	99.4%	12 0.1%	1 0%	0 0%
Lancashire & Cumbria Inter Urban	413 9.4%	166.5 3.3%	73.4%	89.5%	98.9%	12 0.2%	4 0.1%	0 0%

Unfortunately things don't always go to plan. The following incidents caused significant delay and cancellations:

30 June	points failure - Selby
1 July	track fault - Sheffield
6 July	signal fault - Castleford
16 July	track fault - Wakefield
21 July	trespass - Accrington

The above incidents had a combined impact of 164 cancellations and 3,181 minutes delay which resulted in disruption to 381 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
All cancellations	Services subject to cancellation (full/part)
On Time	Percentage of Recorded Station Stops called at on time or early
Time to 3	Percentage of Recorded Station Stops called at within 3 minutes of the planned time
Time to 15	Percentage of Recorded Station Stops called at within 15 minutes of the planned time
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
120+	Services arriving at the planned destination more than 119 minutes late